Cross-Tabular Data by Age of Respondents & Number of Years Lived in Greenville

Q1. Major categories of services provided by the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q1a. Overall quality of customer service provided by City employees										
5=Very Satisfied	21.6%	6.6%	9.6%	16.8%	26.0%	15.6%	18.0%	16.2%	15.7%	16.3%
4=Satisfied	43.2%	51.5%	58.9%	60.5%	56.2%	54.2%	53.9%	56.3%	53.8%	54.3%
3=Neutral	31.1%	38.2%	27.4%	21.1%	15.1%	21.9%	25.0%	26.1%	28.0%	26.3%
2=Dissatisfied	1.4%	2.9%	3.4%	1.6%	2.1%	4.2%	3.1%	0.7%	2.0%	2.2%
1=Very Dissatisfied	2.7%	0.7%	0.7%	0.0%	0.7%	4.2%	0.0%	0.7%	0.5%	0.9%
Q1b. Overall quality of City's recreation & parks programs & facilities										
5=Very Satisfied	18.1%	16.9%	10.6%	17.6%	23.9%	18.9%	17.3%	17.3%	17.2%	17.6%
4=Satisfied	40.6%	43.1%	53.2%	57.4%	57.0%	31.1%	44.9%	48.0%	57.4%	50.4%
3=Neutral	26.9%	28.5%	29.8%	17.0%	15.5%	40.0%	23.6%	27.3%	18.0%	23.3%
2=Dissatisfied	11.3%	6.9%	5.0%	6.8%	2.8%	8.9%	9.4%	5.3%	5.8%	6.6%
1=Very Dissatisfied	3.1%	4.6%	1.4%	1.1%	0.7%	1.1%	4.7%	2.0%	1.6%	2.1%

Q1. Major categories of services provided by the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q1c. Overall maintenance of City streets & sidewalks										
5=Very Satisfied	6.7%	8.4%	5.8%	8.3%	5.9%	7.6%	13.7%	6.4%	5.1%	7.1%
4=Satisfied	41.7%	38.5%	33.1%	35.6%	32.9%	45.7%	41.0%	36.5%	31.5%	36.2%
3=Neutral	14.1%	21.7%	29.9%	27.3%	24.3%	19.0%	16.5%	26.9%	26.2%	23.7%
2=Dissatisfied	22.7%	26.6%	20.8%	22.4%	28.9%	16.2%	21.6%	22.4%	28.1%	24.1%
1=Very Dissatisfied	14.7%	4.9%	10.4%	6.3%	7.9%	11.4%	7.2%	7.7%	9.2%	8.9%
Q1d. Overall quality of fire/EMS services										
5=Very Satisfied	38.5%	24.8%	29.3%	42.9%	47.5%	30.7%	37.3%	40.4%	37.5%	37.2%
4=Satisfied	43.4%	53.8%	50.7%	50.8%	48.2%	47.7%	43.2%	50.4%	51.2%	49.4%
3=Neutral	14.0%	18.8%	17.1%	5.8%	3.5%	21.6%	16.1%	7.8%	8.9%	11.3%
2=Dissatisfied	1.4%	2.6%	2.9%	0.0%	0.7%	0.0%	3.4%	1.4%	1.0%	1.4%
1=Very Dissatisfied	2.8%	0.0%	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	1.3%	0.7%

Q1. Major categories of services provided by the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q1e. Overall efforts by City to enforce codes & ordinances										
5=Very Satisfied	19.7%	9.3%	9.2%	11.5%	9.4%	19.3%	16.5%	14.5%	8.0%	11.9%
4=Satisfied	26.3%	51.7%	40.4%	44.3%	46.8%	51.1%	28.9%	45.5%	41.7%	41.3%
3=Neutral	34.9%	25.4%	33.3%	25.0%	25.9%	18.2%	33.1%	27.6%	30.6%	29.0%
2=Dissatisfied	12.5%	13.6%	11.3%	14.6%	13.7%	5.7%	18.2%	9.7%	14.5%	13.3%
1=Very Dissatisfied	6.6%	0.0%	5.7%	4.7%	4.3%	5.7%	3.3%	2.8%	5.2%	4.4%
Q1f. Overall quality of police services										
5=Very Satisfied	17.6%	10.4%	19.1%	18.8%	26.8%	30.9%	13.2%	18.5%	17.4%	18.7%
4=Satisfied	30.7%	48.5%	48.0%	47.5%	45.6%	37.1%	37.2%	47.7%	47.2%	44.1%
3=Neutral	28.1%	20.1%	19.1%	23.3%	16.8%	17.5%	27.9%	18.5%	22.2%	21.7%
2=Dissatisfied	17.6%	15.7%	9.2%	7.9%	7.4%	11.3%	18.6%	12.6%	7.8%	11.2%
1=Very Dissatisfied	5.9%	5.2%	4.6%	2.5%	3.4%	3.1%	3.1%	2.6%	5.4%	4.3%

Q1. Major categories of services provided by the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	
Q1g. Overall effectiveness of City communication with public										
5=Very Satisfied	13.0%	6.7%	7.1%	11.7%	14.0%	16.2%	16.8%	10.3%	7.6%	10.6%
4=Satisfied	32.3%	41.5%	42.2%	40.6%	49.3%	37.4%	33.6%	46.2%	42.0%	40.9%
3=Neutral	34.8%	34.1%	36.4%	34.5%	26.0%	31.3%	33.6%	23.7%	37.3%	33.4%
2=Dissatisfied	15.5%	12.6%	13.0%	11.2%	8.0%	10.1%	15.3%	17.3%	9.6%	12.0%
1=Very Dissatisfied	4.3%	5.2%	1.3%	2.0%	2.7%	5.1%	0.8%	2.6%	3.4%	3.1%
Q1h. Overall management of traffic flow on City streets										
5=Very Satisfied	13.8%	5.6%	5.2%	5.0%	6.0%	14.4%	10.1%	7.2%	4.2%	7.1%
4=Satisfied	28.9%	20.4%	28.6%	24.5%	32.0%	33.7%	30.9%	25.7%	24.1%	26.7%
3=Neutral	25.2%	23.2%	22.7%	24.5%	26.7%	31.7%	17.3%	19.1%	27.1%	24.5%
2=Dissatisfied	22.0%	32.4%	31.8%	33.0%	23.3%	12.5%	26.6%	35.5%	30.8%	28.7%
1=Very Dissatisfied	10.1%	18.3%	11.7%	13.0%	12.0%	7.7%	15.1%	12.5%	13.8%	13.0%

Q1. Major categories of services provided by the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q1i. Overall management of stormwater runoff/drainage by City										
5=Very Satisfied	18.7%	4.4%	6.0%	7.1%	6.2%	13.7%	12.1%	10.1%	5.5%	8.5%
4=Satisfied	32.3%	36.8%	40.9%	36.4%	46.2%	31.4%	39.4%	39.2%	39.5%	38.3%
3=Neutral	29.0%	22.1%	38.9%	31.8%	28.3%	33.3%	28.8%	28.4%	30.2%	30.3%
2=Dissatisfied	10.3%	30.9%	9.4%	19.7%	14.5%	14.7%	14.4%	18.9%	17.6%	16.8%
1=Very Dissatisfied	9.7%	5.9%	4.7%	5.1%	4.8%	6.9%	5.3%	3.4%	7.1%	6.1%
Q1j. Overall quality of trash, recycling, & yard waste collection services										
5=Very Satisfied	32.1%	33.1%	30.8%	31.1%	39.0%	47.2%	36.0%	32.3%	28.3%	32.9%
4=Satisfied	37.0%	40.3%	46.8%	48.5%	49.4%	33.0%	43.4%	43.7%	48.4%	44.6%
3=Neutral	22.8%	18.0%	10.9%	12.6%	7.8%	13.2%	14.7%	15.2%	14.5%	14.4%
2=Dissatisfied	8.0%	2.9%	6.4%	6.3%	3.2%	6.6%	5.1%	5.1%	5.6%	5.6%
1=Very Dissatisfied	0.0%	5.8%	5.1%	1.5%	0.6%	0.0%	0.7%	3.8%	3.1%	2.4%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q2. Top choice										
A=Customer service provided by City employees	8.2%	2.1%	8.3%	1.9%	2.6%	5.7%	8.6%	5.6%	2.6%	4.5%
B=City's recreation & parks programs & facilities	4.7%	2.8%	1.9%	1.0%	2.6%	0.9%	3.6%	3.7%	2.1%	2.5%
C=Maintenance of City streets & sidewalks	3.5%	14.5%	5.1%	6.7%	7.7%	4.7%	4.3%	8.0%	8.7%	7.4%
D=Fire/EMS services	14.6%	9.0%	6.4%	9.0%	7.1%	9.4%	10.0%	8.6%	9.2%	9.3%
E=Efforts by City to enforce codes & ordinances	1.8%	1.4%	2.5%	2.9%	5.1%	2.8%	4.3%	1.9%	2.6%	2.7%
F=Police services	47.4%	42.1%	48.4%	44.8%	43.6%	59.4%	37.9%	42.6%	45.5%	45.3%
G=Effectiveness of City communication with public	1.2%	4.1%	4.5%	3.3%	1.9%	1.9%	2.9%	3.1%	3.3%	3.0%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q2. Top choice (Cont.)										
H=Management of traffic flow on City streets	4.7%	16.6%	2.5%	7.1%	3.8%	3.8%	10.0%	8.6%	5.9%	6.8%
I=Management of stormwater runoff/drainage by City	1.2%	2.8%	1.9%	2.4%	2.6%	2.8%	3.6%	0.6%	2.1%	2.1%
J=Trash, recycling, & yard waste collection services	6.4%	0.7%	7.0%	8.6%	5.1%	4.7%	6.4%	6.2%	5.4%	5.8%
Z=None chosen	6.4%	4.1%	11.5%	12.4%	17.9%	3.8%	8.6%	11.1%	12.7%	10.7%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q2. 2nd choice

A=Customer service provided by City employees	7.0%	1.4%	3.8%	1.4%	2.6%	2.8%	2.1%	4.9%	3.1%	3.2%
B=City's recreation & parks programs & facilities	6.4%	3.4%	3.8%	1.0%	1.9%	4.7%	7.1%	2.5%	1.9%	3.3%
C=Maintenance of City streets & sidewalks	12.9%	6.2%	8.9%	8.1%	14.1%	14.2%	14.3%	5.6%	9.4%	10.0%
D=Fire/EMS services	19.9%	22.8%	26.1%	33.3%	24.4%	30.2%	20.7%	22.8%	27.9%	25.7%
E=Efforts by City to enforce codes & ordinances	0.6%	3.4%	2.5%	6.2%	4.5%	6.6%	0.7%	4.9%	3.1%	3.6%
F=Police services	16.4%	15.2%	16.6%	13.8%	12.2%	9.4%	22.1%	14.2%	13.8%	14.7%
G=Effectiveness of City communication with public	9.9%	5.5%	4.5%	2.4%	4.5%	3.8%	4.3%	7.4%	5.2%	5.2%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q2. 2nd choice (Cont.)										
H=Management of traffic flow on City streets	11.7%	19.3%	12.1%	13.8%	8.3%	13.2%	7.1%	14.2%	14.3%	13.0%
I=Management of stormwater runoff/drainage by City	5.3%	6.9%	1.3%	3.3%	2.6%	2.8%	6.4%	2.5%	3.8%	3.8%
J=Trash, recycling, & yard waste collection services	1.2%	10.3%	7.6%	4.3%	5.1%	6.6%	3.6%	8.6%	4.7%	5.5%
Z=None chosen	8.8%	5.5%	12.7%	12.4%	19.9%	5.7%	11.4%	12.3%	12.9%	12.0%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q2. 3rd choice										
A=Customer service provided by City employees	4.7%	6.9%	1.9%	2.4%	1.3%	6.6%	1.4%	5.6%	2.3%	3.3%
B=City's recreation & parks programs & facilities	8.2%	10.3%	7.6%	9.0%	6.4%	9.4%	16.4%	9.9%	4.9%	8.3%
C=Maintenance of City streets & sidewalks	10.5%	7.6%	7.0%	10.5%	8.3%	8.5%	2.9%	6.8%	11.7%	8.9%
D=Fire/EMS services	10.5%	6.2%	6.4%	4.8%	7.1%	3.8%	8.6%	11.1%	5.4%	6.9%
E=Efforts by City to enforce codes & ordinances	11.7%	9.0%	9.6%	7.1%	4.5%	2.8%	10.7%	11.7%	7.7%	8.3%
F=Police services	9.4%	4.1%	3.2%	8.6%	8.3%	8.5%	10.0%	6.2%	5.9%	6.9%
G=Effectiveness of City communication with public	7.6%	4.8%	7.6%	6.2%	9.6%	13.2%	4.3%	2.5%	8.5%	7.1%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q2. 3rd choice   (Cont.)

H=Management of traffic flow on City streets	5.8%	15.9%	14.0%	12.4%	12.2%	9.4%	10.0%	9.9%	14.1%	11.9%
I=Management of stormwater runoff/drainage by City	3.5%	14.5%	3.8%	4.3%	5.8%	8.5%	5.0%	6.8%	5.6%	6.2%
J=Trash, recycling, & yard waste collection services	14.6%	9.7%	24.8%	20.5%	14.7%	17.0%	18.6%	14.8%	18.3%	17.3%
Z=None chosen	13.5%	11.0%	14.0%	14.3%	21.8%	12.3%	12.1%	14.8%	15.5%	14.9%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide? (top 3)

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q2. Sum of top 2 choices										
A=Customer service provided by City employees	19.9%	10.3%	14.0%	5.7%	6.4%	15.1%	12.1%	16.0%	8.0%	11.0%
B=City's recreation & parks programs & facilities	19.3%	16.6%	13.4%	11.0%	10.9%	15.1%	27.1%	16.0%	8.9%	14.1%
C=Maintenance of City streets & sidewalks	26.9%	28.3%	21.0%	25.2%	30.1%	27.4%	21.4%	20.4%	29.8%	26.2%
D=Fire/EMS services	45.0%	37.9%	38.9%	47.1%	38.5%	43.4%	39.3%	42.6%	42.5%	41.9%
E=Efforts by City to enforce codes & ordinances	14.0%	13.8%	14.6%	16.2%	14.1%	12.3%	15.7%	18.5%	13.4%	14.6%
F=Police services	73.1%	61.4%	68.2%	67.1%	64.1%	77.4%	70.0%	63.0%	65.3%	66.9%
G=Effectiveness of City communication with public	18.7%	14.5%	16.6%	11.9%	16.0%	18.9%	11.4%	13.0%	16.9%	15.3%

Q2. Which THREE of the major categories of City services listed in Question #1 do you think are most important for the City to provide? (top 3)

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q2. Top choice (Cont.)										
H=Management of traffic flow on City streets	22.2%	51.7%	28.7%	33.3%	24.4%	26.4%	27.1%	32.7%	34.3%	31.7%
I=Management of stormwater runoff/drainage by City	9.9%	24.1%	7.0%	10.0%	10.9%	14.2%	15.0%	9.9%	11.5%	12.1%
J=Trash, recycling, & yard waste collection services	22.2%	20.7%	39.5%	33.3%	25.0%	28.3%	28.6%	29.6%	28.4%	28.6%
Z=None chosen	6.4%	4.1%	11.5%	12.4%	17.9%	3.8%	8.6%	11.1%	12.7%	10.7%

Q3. Items that may influence your perception of the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q3a. Overall quality of services provided by City										
5=Very Satisfied	13.9%	5.2%	5.2%	8.8%	13.5%	10.9%	10.9%	9.2%	8.8%	9.4%
4=Satisfied	51.2%	51.5%	56.5%	61.0%	66.2%	52.5%	46.0%	61.2%	60.6%	57.4%
3=Neutral	34.9%	35.1%	31.2%	25.9%	16.2%	33.7%	38.0%	21.7%	27.0%	28.5%
2=Dissatisfied	0.0%	8.2%	5.2%	2.4%	4.1%	1.0%	4.4%	7.9%	2.7%	3.8%
1=Very Dissatisfied	0.0%	0.0%	1.9%	2.0%	0.0%	2.0%	0.7%	0.0%	1.0%	0.9%
Q3b. Appearance of City										
5=Very Satisfied	9.0%	5.0%	2.6%	10.3%	5.3%	5.8%	7.2%	7.7%	6.5%	6.7%
4=Satisfied	40.4%	44.6%	32.7%	40.2%	58.6%	37.9%	38.1%	37.8%	47.2%	42.8%
3=Neutral	29.5%	21.6%	42.9%	31.4%	21.7%	26.2%	31.7%	30.1%	30.4%	29.8%
2=Dissatisfied	15.1%	25.2%	21.2%	15.7%	13.8%	27.2%	18.7%	20.5%	14.2%	17.9%
1=Very Dissatisfied	6.0%	3.6%	0.6%	2.5%	0.7%	2.9%	4.3%	3.8%	1.7%	2.8%

Q3. Items that may influence your perception of the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q3c. How well City is planning for growth										
5=Very Satisfied	14.2%	8.0%	3.9%	8.5%	6.5%	21.3%	2.3%	9.9%	6.6%	8.3%
4=Satisfied	33.5%	30.4%	34.2%	28.0%	33.8%	28.7%	38.5%	31.1%	30.2%	31.7%
3=Neutral	27.7%	29.6%	38.2%	31.5%	36.7%	29.8%	25.4%	36.4%	34.3%	32.7%
2=Dissatisfied	20.6%	19.2%	19.1%	25.5%	17.3%	13.8%	27.7%	16.6%	22.1%	20.8%
1=Very Dissatisfied	3.9%	12.8%	4.6%	6.5%	5.8%	6.4%	6.2%	6.0%	6.9%	6.6%
Q3d. Overall quality of life in City										
5=Very Satisfied	13.0%	7.9%	3.2%	10.2%	8.7%	17.3%	2.2%	7.7%	8.9%	8.7%
4=Satisfied	34.0%	36.0%	38.2%	41.3%	57.0%	31.7%	42.5%	38.7%	44.0%	41.2%
3=Neutral	22.8%	23.7%	36.9%	32.0%	22.8%	23.1%	30.6%	27.7%	29.1%	28.1%
2=Dissatisfied	23.5%	21.6%	16.6%	14.1%	10.1%	21.2%	18.7%	20.0%	13.9%	16.9%
1=Very Dissatisfied	6.8%	10.8%	5.1%	2.4%	1.3%	6.7%	6.0%	5.8%	4.1%	5.1%

Q3. Items that may influence your perception of the City of Greenville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q3e. Availability of job opportunities										
5=Very Satisfied	5.6%	2.3%	2.1%	4.8%	2.5%	8.6%	3.8%	7.0%	1.1%	3.6%
4=Satisfied	21.1%	17.3%	28.5%	18.6%	24.6%	31.2%	18.8%	19.0%	21.6%	21.7%
3=Neutral	21.1%	42.9%	34.0%	35.6%	43.4%	15.1%	33.8%	33.1%	40.4%	34.9%
2=Dissatisfied	30.4%	24.1%	25.0%	26.1%	23.0%	24.7%	27.8%	26.1%	25.6%	26.0%
1=Very Dissatisfied	21.7%	13.5%	10.4%	14.9%	6.6%	20.4%	15.8%	14.8%	11.3%	13.8%
Q3f. Overall value you receive for City taxes & fees										
5=Very Satisfied	2.6%	6.0%	1.3%	4.9%	5.4%	4.9%	4.7%	5.9%	2.9%	4.0%
4=Satisfied	16.6%	19.4%	25.6%	22.4%	36.2%	25.5%	22.8%	22.2%	24.9%	24.1%
3=Neutral	41.7%	35.1%	39.7%	34.6%	37.6%	41.2%	37.0%	36.6%	37.4%	37.6%
2=Dissatisfied	27.2%	27.6%	25.0%	27.8%	15.4%	21.6%	26.0%	23.5%	25.7%	24.7%
1=Very Dissatisfied	11.9%	11.9%	8.3%	10.2%	5.4%	6.9%	9.4%	11.8%	9.0%	9.6%

Q4. Public Safety Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q4a. City efforts to prevent crimes										
5=Very Satisfied	9.3%	6.3%	6.5%	9.1%	10.7%	9.9%	6.8%	10.5%	7.5%	8.4%
4=Satisfied	24.2%	30.3%	34.0%	38.8%	46.0%	26.7%	35.3%	36.4%	36.3%	34.7%
3=Neutral	28.6%	29.6%	26.8%	22.5%	20.0%	28.7%	23.3%	21.0%	26.6%	25.2%
2=Dissatisfied	24.2%	21.1%	21.6%	23.9%	13.3%	22.8%	23.3%	21.6%	19.6%	21.3%
1=Very Dissatisfied	13.7%	12.7%	11.1%	5.7%	10.0%	11.9%	11.3%	10.5%	9.9%	10.4%
Q4b. Enforcement of local traffic laws										
5=Very Satisfied	15.3%	7.4%	6.0%	11.2%	9.2%	21.6%	10.5%	12.3%	6.2%	10.1%
4=Satisfied	39.3%	43.7%	42.0%	38.0%	44.7%	42.2%	45.1%	40.7%	39.9%	41.1%
3=Neutral	27.0%	26.7%	26.7%	25.4%	24.3%	23.5%	19.5%	24.7%	29.5%	25.9%
2=Dissatisfied	13.5%	16.3%	18.0%	17.6%	16.4%	9.8%	18.0%	16.7%	16.8%	16.5%
1=Very Dissatisfied	4.9%	5.9%	7.3%	7.8%	5.3%	2.9%	6.8%	5.6%	7.7%	6.4%

Q4. Public Safety Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q4c. How quickly police respond to emergencies										
5=Very Satisfied	15.3%	7.5%	11.3%	18.8%	16.9%	19.0%	11.1%	19.2%	12.3%	14.5%
4=Satisfied	32.1%	42.5%	53.2%	41.4%	50.7%	39.2%	45.4%	40.4%	45.8%	43.8%
3=Neutral	25.5%	27.4%	24.1%	26.0%	20.4%	21.5%	25.9%	24.0%	25.5%	24.6%
2=Dissatisfied	18.2%	14.2%	5.7%	9.9%	9.2%	11.4%	13.9%	10.3%	11.0%	11.3%
1=Very Dissatisfied	8.8%	8.5%	5.7%	3.9%	2.8%	8.9%	3.7%	6.2%	5.4%	5.8%
Q4d. Frequency that police officers patrol your neighborhood										
5=Very Satisfied	15.7%	4.4%	9.0%	6.1%	9.9%	11.9%	9.2%	9.2%	8.2%	8.9%
4=Satisfied	18.2%	27.7%	30.3%	34.0%	33.1%	27.7%	20.0%	35.3%	29.8%	28.7%
3=Neutral	25.8%	35.0%	27.6%	22.3%	31.0%	21.8%	36.2%	24.8%	27.3%	27.8%
2=Dissatisfied	22.0%	22.6%	24.1%	31.0%	19.0%	24.8%	16.9%	18.3%	28.8%	24.3%
1=Very Dissatisfied	18.2%	10.2%	9.0%	6.6%	7.0%	13.9%	17.7%	12.4%	5.9%	10.2%

Q4. Public Safety Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q4e. City efforts to prevent fires										
5=Very Satisfied	20.9%	8.6%	7.3%	14.1%	12.4%	17.9%	14.0%	13.7%	10.7%	13.1%
4=Satisfied	32.4%	36.6%	59.7%	48.8%	58.1%	55.1%	39.0%	38.8%	52.2%	47.5%
3=Neutral	41.7%	48.4%	32.3%	34.1%	28.7%	25.6%	46.0%	46.8%	31.9%	36.4%
2=Dissatisfied	0.7%	6.5%	0.8%	2.4%	0.8%	0.0%	1.0%	0.7%	3.3%	2.0%
1=Very Dissatisfied	4.3%	0.0%	0.0%	0.6%	0.0%	1.3%	0.0%	0.0%	1.8%	1.1%
Q4f. Enforcement of fire codes										
5=Very Satisfied	18.8%	15.7%	7.4%	16.0%	10.7%	21.6%	13.8%	14.8%	11.8%	13.8%
4=Satisfied	29.3%	42.7%	56.2%	46.6%	48.8%	43.2%	38.3%	43.7%	46.9%	44.7%
3=Neutral	45.1%	38.2%	34.7%	31.9%	38.0%	29.7%	41.5%	40.0%	37.0%	37.4%
2=Dissatisfied	3.8%	3.4%	1.7%	3.1%	2.5%	2.7%	5.3%	1.5%	2.8%	2.9%
1=Very Dissatisfied	3.0%	0.0%	0.0%	2.5%	0.0%	2.7%	1.1%	0.0%	1.6%	1.3%

Q4. Public Safety Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q4g. Provision of EMS services										
5=Very Satisfied	23.9%	12.6%	15.0%	22.5%	26.3%	24.4%	19.2%	19.2%	20.6%	20.8%
4=Satisfied	42.3%	44.2%	56.4%	54.0%	59.9%	50.0%	42.4%	53.4%	54.4%	51.9%
3=Neutral	31.0%	40.0%	24.1%	21.9%	12.4%	25.6%	32.3%	26.7%	22.0%	24.7%
2=Dissatisfied	0.0%	3.2%	3.0%	1.1%	1.5%	0.0%	5.1%	0.7%	1.4%	1.6%
1=Very Dissatisfied	2.8%	0.0%	1.5%	0.5%	0.0%	0.0%	1.0%	0.0%	1.6%	1.0%

Q5. Which TWO of the public safety services listed in Question #4 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q5. Top choice										
A=City efforts to prevent crimes	46.2%	65.5%	54.1%	54.8%	55.8%	52.8%	59.3%	51.2%	56.1%	54.9%
B=Enforcement of local traffic laws	1.2%	2.1%	4.5%	1.4%	1.9%	2.8%	2.9%	3.7%	1.2%	2.3%
C=How quickly police respond to emergencies	21.1%	11.7%	19.1%	14.3%	12.8%	17.0%	11.4%	21.6%	14.6%	15.8%
D=Frequency that police officers patrol your neighborhood	14.0%	13.1%	6.4%	4.3%	4.5%	19.8%	6.4%	6.8%	6.6%	8.2%
E=City efforts to prevent fires	1.8%	0.7%	0.0%	0.5%	1.3%	0.0%	0.0%	0.6%	1.2%	0.8%
F=Enforcement of fire codes	0.0%	0.0%	1.9%	0.5%	0.6%	0.0%	0.7%	0.0%	0.9%	0.6%
G=Provision of EMS services	7.0%	0.0%	2.5%	11.4%	8.3%	3.8%	8.6%	4.9%	6.6%	6.3%
Z=None chosen	8.8%	6.9%	11.5%	12.9%	14.7%	3.8%	10.7%	11.1%	12.9%	11.2%

Q5. Which TWO of the public safety services listed in Question #4 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	

Q5. 2nd choice

	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	Total
A=City efforts to prevent crimes	20.5%	11.0%	14.0%	7.6%	9.0%	15.1%	13.6%	19.1%	8.5%	12.2%
B=Enforcement of local traffic laws	9.9%	7.6%	7.6%	12.4%	11.5%	4.7%	10.0%	13.0%	10.6%	10.1%
C=How quickly police respond to emergencies	33.9%	47.6%	32.5%	27.1%	25.6%	42.5%	39.3%	34.0%	28.2%	32.9%
D=Frequency that police officers patrol your neighborhood	13.5%	15.9%	22.9%	17.6%	17.3%	19.8%	15.7%	13.6%	19.0%	17.3%
E=City efforts to prevent fires	2.3%	1.4%	3.8%	3.8%	3.2%	2.8%	4.3%	4.3%	2.1%	3.0%
F=Enforcement of fire codes	0.6%	0.0%	0.0%	1.4%	1.3%	1.9%	0.0%	0.0%	0.9%	0.7%
G=Provision of EMS services	8.2%	9.7%	7.0%	15.7%	14.7%	5.7%	6.4%	4.9%	16.9%	11.3%
Z=None chosen	11.1%	6.9%	12.1%	14.3%	17.3%	7.5%	10.7%	11.1%	13.8%	12.6%

Q5. Which TWO of the public safety services listed in Question #4 do you think are most important for the City to provide? (top 2)

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q5. Sum of top 2 choices

A=City efforts to prevent crimes	66.7%	76.6%	68.2%	62.4%	64.7%	67.9%	72.9%	70.4%	64.6%	67.1%
B=Enforcement of local traffic laws	11.1%	9.7%	12.1%	13.8%	13.5%	7.5%	12.9%	16.7%	11.7%	12.3%
C=How quickly police respond to emergencies	55.0%	59.3%	51.6%	41.4%	38.5%	59.4%	50.7%	55.6%	42.7%	48.6%
D=Frequency that police officers patrol your neighborhood	27.5%	29.0%	29.3%	21.9%	21.8%	39.6%	22.1%	20.4%	25.6%	25.5%
E=City efforts to prevent fires	4.1%	2.1%	3.8%	4.3%	4.5%	2.8%	4.3%	4.9%	3.3%	3.8%
F=Enforcement of fire codes	0.6%	0.0%	1.9%	1.9%	1.9%	1.9%	0.7%	0.0%	1.9%	1.3%
G=Provision of EMS services	15.2%	9.7%	9.6%	27.1%	23.1%	9.4%	15.0%	9.9%	23.5%	17.6%
Z=None chosen	8.8%	6.9%	11.5%	12.9%	14.7%	3.8%	10.7%	11.1%	12.9%	11.2%

Q6. Perceptions of Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q6a. In Uptown business district (Downtown) during the day										
5=Very Safe	20.9%	30.0%	18.5%	16.7%	14.9%	26.3%	24.2%	19.1%	17.5%	19.8%
4=Safe	39.9%	42.1%	48.3%	56.1%	54.7%	40.4%	38.6%	55.6%	51.6%	48.7%
3=Neutral	28.5%	24.3%	22.5%	20.2%	19.6%	29.3%	31.1%	19.1%	19.2%	23.0%
2=Unsafe	8.2%	3.6%	6.6%	6.1%	7.4%	0.0%	5.3%	5.6%	8.9%	6.4%
1=Very Unsafe	2.5%	0.0%	4.0%	1.0%	3.4%	4.0%	0.8%	0.6%	2.8%	2.1%
Q6b. In Uptown business district (Downtown) at night										
5=Very Safe	8.1%	8.8%	3.4%	3.3%	1.5%	8.6%	0.8%	9.5%	3.7%	5.0%
4=Safe	16.8%	10.3%	14.5%	15.8%	16.9%	18.3%	18.8%	8.2%	15.9%	14.9%
3=Neutral	21.1%	18.4%	22.8%	22.8%	21.3%	26.9%	21.1%	25.3%	18.3%	21.3%
2=Unsafe	31.7%	39.0%	29.7%	35.9%	33.8%	29.0%	26.6%	35.4%	36.5%	33.9%
1=Very Unsafe	22.4%	23.5%	29.7%	22.3%	26.5%	17.2%	32.8%	21.5%	25.7%	24.9%

Q6. Perceptions of Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	
Q6c. In City parks & greenways										
5=Very Safe	8.4%	6.6%	7.9%	4.6%	3.6%	3.2%	7.9%	7.6%	5.9%	6.2%
4=Safe	34.4%	41.2%	22.5%	42.6%	35.5%	45.7%	26.0%	36.1%	36.1%	35.4%
3=Neutral	34.4%	34.6%	49.7%	30.3%	40.6%	35.1%	44.1%	36.7%	35.9%	37.3%
2=Unsafe	18.2%	16.2%	15.2%	21.5%	14.5%	12.8%	18.9%	19.0%	17.3%	17.6%
1=Very Unsafe	4.5%	1.5%	4.6%	1.0%	5.8%	3.2%	3.1%	0.6%	4.8%	3.5%
Q6d. In large shopping centers										
5=Very Safe	13.2%	9.1%	3.3%	6.3%	3.3%	14.4%	7.5%	6.8%	5.1%	7.0%
4=Safe	24.5%	23.1%	36.2%	41.3%	40.1%	30.8%	29.1%	34.8%	35.1%	33.5%
3=Neutral	42.8%	39.9%	31.6%	27.9%	27.6%	36.5%	29.9%	36.6%	32.7%	33.4%
2=Unsafe	10.7%	23.1%	24.3%	22.1%	23.0%	15.4%	32.1%	16.1%	20.3%	20.9%
1=Very Unsafe	8.8%	4.9%	4.6%	2.4%	5.9%	2.9%	1.5%	5.6%	6.8%	5.1%

Q6. Perceptions of Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q6e. In your neighborhood during the day										
5=Very Safe	44.3%	33.6%	29.7%	32.1%	26.5%	43.4%	33.6%	42.0%	27.6%	33.3%
4=Safe	28.7%	49.7%	46.5%	48.3%	56.1%	28.3%	44.3%	42.0%	51.8%	45.7%
3=Neutral	16.8%	12.6%	18.7%	12.4%	12.3%	22.6%	17.1%	8.6%	13.4%	14.4%
2=Unsafe	7.8%	4.2%	3.9%	5.3%	4.5%	3.8%	4.3%	7.4%	5.3%	5.3%
1=Very Unsafe	2.4%	0.0%	1.3%	1.9%	0.6%	1.9%	0.7%	0.0%	1.9%	1.3%
Q6f. In your neighborhood at night										
5=Very Safe	23.4%	18.9%	16.1%	16.3%	10.5%	28.3%	22.9%	19.1%	11.4%	17.0%
4=Safe	29.3%	42.0%	36.8%	45.9%	44.7%	27.4%	27.1%	48.1%	44.2%	39.9%
3=Neutral	24.6%	18.9%	31.6%	21.5%	30.9%	23.6%	30.7%	21.6%	25.1%	25.3%
2=Unsafe	15.0%	19.6%	12.3%	12.4%	11.8%	16.0%	15.7%	7.4%	15.9%	14.1%
1=Very Unsafe	7.8%	0.7%	3.2%	3.8%	2.0%	4.7%	3.6%	3.7%	3.4%	3.6%

Q7. Recreation and Parks: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q7a. Maintenance & appearance of existing City parks										
5=Very Satisfied	15.1%	19.9%	6.3%	14.8%	14.5%	18.5%	10.2%	17.6%	12.7%	14.1%
4=Satisfied	56.6%	53.9%	67.1%	64.0%	61.4%	51.1%	55.1%	62.3%	64.6%	60.8%
3=Neutral	14.5%	12.8%	23.8%	16.4%	22.8%	27.2%	16.5%	15.1%	17.0%	17.9%
2=Dissatisfied	11.3%	11.3%	2.8%	4.2%	0.7%	3.3%	15.0%	5.0%	4.3%	6.0%
1=Very Dissatisfied	2.5%	2.1%	0.0%	0.5%	0.7%	0.0%	3.1%	0.0%	1.3%	1.2%
Q7b. Number of City parks										
5=Very Satisfied	16.1%	10.9%	5.6%	10.4%	17.0%	15.7%	8.1%	11.9%	12.1%	11.9%
4=Satisfied	45.8%	51.1%	47.2%	54.9%	53.2%	46.1%	47.2%	48.8%	53.3%	50.5%
3=Neutral	11.0%	17.5%	29.9%	17.6%	20.6%	18.0%	17.9%	20.0%	19.7%	19.2%
2=Dissatisfied	19.4%	14.6%	14.6%	15.4%	8.5%	16.9%	20.3%	14.4%	12.6%	14.6%
1=Very Dissatisfied	7.7%	5.8%	2.8%	1.6%	0.7%	3.4%	6.5%	5.0%	2.4%	3.8%

Q7. Recreation and Parks: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q7c. Walking/biking trails in City										
5=Very Satisfied	15.9%	8.7%	3.5%	11.7%	18.2%	15.2%	5.9%	9.1%	13.3%	11.6%
4=Satisfied	39.1%	33.9%	38.0%	39.1%	38.7%	42.4%	35.6%	35.1%	38.6%	37.9%
3=Neutral	17.9%	18.1%	35.2%	26.8%	32.1%	18.5%	22.0%	27.9%	28.8%	26.1%
2=Dissatisfied	19.9%	29.9%	19.0%	17.9%	8.8%	15.2%	23.7%	21.4%	17.4%	18.8%
1=Very Dissatisfied	7.3%	9.4%	4.2%	4.5%	2.2%	8.7%	12.7%	6.5%	1.9%	5.5%
Q7d. City recreation centers										
5=Very Satisfied	13.9%	8.6%	5.0%	7.4%	15.6%	11.4%	5.3%	10.5%	10.5%	9.9%
4=Satisfied	31.3%	32.0%	41.7%	44.9%	47.4%	41.8%	31.6%	33.3%	44.6%	39.7%
3=Neutral	26.4%	30.5%	33.8%	33.0%	23.7%	27.8%	28.1%	31.4%	29.8%	29.7%
2=Dissatisfied	20.1%	18.8%	13.7%	12.5%	10.4%	10.1%	21.1%	20.9%	11.8%	14.9%
1=Very Dissatisfied	8.3%	10.2%	5.8%	2.3%	3.0%	8.9%	14.0%	3.9%	3.2%	5.8%

Q7. Recreation and Parks: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q7e. City swimming pools										
5=Very Satisfied	8.6%	5.9%	5.6%	7.4%	10.5%	10.8%	4.3%	5.1%	9.1%	7.6%
4=Satisfied	11.4%	15.3%	29.4%	32.5%	31.5%	20.3%	20.9%	16.9%	29.7%	24.3%
3=Neutral	40.0%	39.8%	35.7%	36.2%	44.4%	41.9%	32.2%	44.9%	37.9%	39.0%
2=Dissatisfied	26.4%	30.5%	21.4%	19.0%	12.1%	17.6%	26.1%	27.2%	18.8%	21.7%
1=Very Dissatisfied	13.6%	8.5%	7.9%	4.9%	1.6%	9.5%	16.5%	5.9%	4.4%	7.4%
Q7f. City golf course										
5=Very Satisfied	11.9%	4.5%	4.3%	9.6%	10.3%	13.4%	3.7%	6.6%	9.6%	8.3%
4=Satisfied	30.2%	29.1%	37.9%	37.2%	37.6%	29.9%	29.0%	30.1%	39.3%	34.6%
3=Neutral	38.9%	51.8%	48.3%	44.2%	47.9%	37.3%	46.7%	55.1%	43.5%	46.0%
2=Dissatisfied	13.5%	11.8%	6.9%	7.1%	2.6%	11.9%	15.0%	5.9%	6.4%	8.3%
1=Very Dissatisfied	5.6%	2.7%	2.6%	1.9%	1.7%	7.5%	5.6%	2.2%	1.3%	2.9%

Q7. Recreation and Parks: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q7g. Quality of outdoor athletic facilities										
5=Very Satisfied	15.4%	14.2%	7.5%	11.3%	22.2%	10.8%	11.9%	12.7%	15.4%	13.8%
4=Satisfied	32.2%	42.5%	49.3%	51.8%	40.5%	45.9%	33.1%	40.7%	48.4%	43.7%
3=Neutral	35.0%	31.7%	32.8%	29.8%	33.3%	32.4%	34.7%	38.0%	29.0%	32.4%
2=Dissatisfied	9.8%	11.7%	7.5%	6.0%	3.2%	5.4%	17.8%	4.7%	5.8%	7.5%
1=Very Dissatisfied	7.7%	0.0%	3.0%	1.2%	0.8%	5.4%	2.5%	4.0%	1.4%	2.6%
Q7h. Quality of City recreation programs & classes										
5=Very Satisfied	16.4%	10.3%	9.6%	10.3%	18.9%	15.2%	13.9%	10.1%	13.0%	13.1%
4=Satisfied	40.7%	41.3%	38.2%	53.7%	47.0%	39.2%	33.9%	48.3%	48.1%	44.7%
3=Neutral	30.0%	29.4%	43.4%	25.7%	28.8%	20.3%	37.4%	31.5%	31.5%	31.2%
2=Dissatisfied	6.4%	14.3%	6.6%	7.4%	3.8%	13.9%	11.3%	6.0%	5.8%	7.6%
1=Very Dissatisfied	6.4%	4.8%	2.2%	2.9%	1.5%	11.4%	3.5%	4.0%	1.7%	3.5%

Q7. Recreation and Parks: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q7i. Variety of recreation programs & classes offered by City										
5=Very Satisfied	15.9%	10.7%	13.9%	13.0%	19.7%	15.4%	13.4%	11.3%	15.8%	14.6%
4=Satisfied	33.3%	38.5%	32.1%	49.1%	46.2%	35.9%	34.8%	37.3%	44.6%	40.2%
3=Neutral	24.6%	30.3%	43.8%	24.3%	27.3%	23.1%	31.3%	33.3%	29.1%	29.8%
2=Dissatisfied	16.7%	20.5%	5.8%	10.1%	4.5%	15.4%	14.3%	16.7%	7.3%	11.4%
1=Very Dissatisfied	9.4%	0.0%	4.4%	3.6%	2.3%	10.3%	6.3%	1.3%	3.1%	4.0%

Q8. Which TWO of the recreation and parks items listed in Question #7 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q8. Top choice										
A=Maintenance & appearance of existing City parks	21.1%	37.9%	29.3%	23.8%	25.6%	28.3%	33.6%	24.1%	26.3%	27.0%
B=Number of City parks	10.5%	8.3%	5.7%	6.2%	7.7%	5.7%	7.1%	11.7%	6.8%	7.6%
C=Walking/biking trails in City	19.9%	22.8%	19.7%	20.0%	7.1%	30.2%	19.3%	20.4%	14.1%	18.0%
D=City recreation centers	3.5%	3.4%	7.6%	6.2%	9.0%	1.9%	3.6%	6.2%	7.7%	5.9%
E=City swimming pools	7.0%	1.4%	4.5%	3.3%	3.2%	7.5%	2.9%	5.6%	2.3%	3.9%
F=City golf course	0.0%	0.0%	1.9%	1.0%	1.3%	0.0%	0.0%	1.2%	1.2%	0.8%
G=Quality of outdoor athletic facilities	2.3%	9.7%	2.5%	10.0%	9.0%	2.8%	5.0%	5.6%	8.9%	6.8%
H=Quality of City recreation programs & classes	7.6%	4.1%	3.8%	6.7%	11.5%	4.7%	3.6%	6.8%	8.2%	6.8%
I=Variety of recreation programs & classes offered by City	12.3%	1.4%	9.6%	7.6%	9.6%	9.4%	9.3%	7.4%	7.3%	8.3%
Z=None chosen	15.8%	11.0%	15.3%	15.2%	16.0%	9.4%	15.7%	11.1%	17.1%	14.8%

Q8. Which TWO of the recreation and parks items listed in Question #7 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q8. 2nd choice										
A=Maintenance & appearance of existing City parks	14.6%	15.2%	11.5%	15.2%	9.0%	15.1%	10.7%	14.2%	12.9%	13.2%
B=Number of City parks	6.4%	12.4%	12.1%	7.1%	7.1%	7.5%	11.4%	5.6%	9.6%	8.8%
C=Walking/biking trails in City	10.5%	15.2%	12.7%	11.0%	11.5%	14.2%	9.3%	13.6%	12.0%	12.1%
D=City recreation centers	9.9%	2.8%	5.7%	9.5%	4.5%	7.5%	3.6%	10.5%	6.3%	6.8%
E=City swimming pools	0.6%	2.1%	3.8%	6.7%	1.9%	0.9%	4.3%	4.9%	2.8%	3.2%
F=City golf course	0.6%	1.4%	1.9%	2.4%	3.8%	0.0%	2.9%	2.5%	1.9%	2.0%
G=Quality of outdoor athletic facilities	10.5%	12.4%	11.5%	7.1%	9.6%	5.7%	15.7%	8.0%	10.1%	10.1%
H=Quality of City recreation programs & classes	13.5%	13.8%	16.6%	8.6%	12.8%	18.9%	20.0%	9.3%	10.6%	12.8%
I=Variety of recreation programs & classes offered by City	14.6%	11.0%	8.3%	15.7%	21.2%	17.9%	6.4%	16.0%	15.5%	14.2%
Z=None chosen	18.7%	13.8%	15.9%	16.7%	18.6%	12.3%	15.7%	15.4%	18.3%	16.8%

Q8. Which TWO of the recreation and parks items listed in Question #7 do you think are most important for the City to provide? (top 2)

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q8. Sum of top 2 choices										
A=Maintenance & appearance of existing City parks	35.7%	53.1%	40.8%	39.0%	34.6%	43.4%	44.3%	38.3%	39.2%	40.2%
B=Number of City parks	17.0%	20.7%	17.8%	13.3%	14.7%	13.2%	18.6%	17.3%	16.4%	16.4%
C=Walking/biking trails in City	30.4%	37.9%	32.5%	31.0%	18.6%	44.3%	28.6%	34.0%	26.1%	30.1%
D=City recreation centers	13.5%	6.2%	13.4%	15.7%	13.5%	9.4%	7.1%	16.7%	14.1%	12.7%
E=City swimming pools	7.6%	3.4%	8.3%	10.0%	5.1%	8.5%	7.1%	10.5%	5.2%	7.1%
F=City golf course	0.6%	1.4%	3.8%	3.3%	5.1%	0.0%	2.9%	3.7%	3.1%	2.8%
G=Quality of outdoor athletic facilities	12.9%	22.1%	14.0%	17.1%	18.6%	8.5%	20.7%	13.6%	19.0%	16.8%
H=Quality of City recreation programs & classes	21.1%	17.9%	20.4%	15.2%	24.4%	23.6%	23.6%	16.0%	18.8%	19.6%
I=Variety of recreation programs & classes offered by City	26.9%	12.4%	17.8%	23.3%	30.8%	27.4%	15.7%	23.5%	22.8%	22.5%
Z=None chosen	15.8%	11.0%	15.3%	15.2%	16.0%	9.4%	15.7%	11.1%	17.1%	14.8%

Q9. Communication: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q9a. Availability of information about City programs & services										
5=Very Satisfied	6.4%	8.5%	3.5%	8.0%	7.9%	11.6%	9.4%	6.1%	5.4%	6.9%
4=Satisfied	32.1%	45.7%	40.8%	47.5%	54.0%	36.8%	36.2%	42.9%	48.5%	43.8%
3=Neutral	29.5%	28.7%	35.9%	29.0%	29.5%	31.6%	24.4%	32.7%	31.1%	30.6%
2=Dissatisfied	28.8%	13.2%	18.3%	13.0%	6.5%	16.8%	24.4%	17.0%	13.0%	16.1%
1=Very Dissatisfied	3.2%	3.9%	1.4%	2.5%	2.2%	3.2%	5.5%	1.4%	2.0%	2.6%
Q9b. City efforts to keep residents informed about local issues										
5=Very Satisfied	9.9%	4.5%	4.1%	8.0%	7.7%	9.3%	9.1%	7.9%	5.6%	7.0%
4=Satisfied	30.9%	38.6%	39.0%	36.2%	51.0%	36.1%	28.0%	39.5%	42.7%	38.7%
3=Neutral	24.1%	32.6%	32.2%	40.2%	26.6%	25.8%	24.2%	27.6%	36.4%	31.6%
2=Dissatisfied	27.8%	20.5%	23.3%	13.1%	11.9%	23.7%	31.8%	23.7%	12.4%	19.1%
1=Very Dissatisfied	7.4%	3.8%	1.4%	2.5%	2.8%	5.2%	6.8%	1.3%	3.0%	3.7%

Q9. Communication: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q9c. Level of public involvement in City decision-making										
5=Very Satisfied	5.2%	5.2%	3.6%	3.6%	3.4%	9.5%	6.3%	4.2%	2.3%	4.1%
4=Satisfied	26.1%	19.8%	24.3%	25.4%	24.8%	23.8%	15.1%	31.5%	24.9%	24.2%
3=Neutral	26.1%	46.6%	42.9%	42.0%	46.9%	34.5%	31.0%	39.2%	45.0%	40.6%
2=Dissatisfied	33.3%	25.0%	23.6%	22.3%	18.6%	27.4%	38.1%	18.2%	22.1%	24.5%
1=Very Dissatisfied	9.2%	3.4%	5.7%	6.7%	6.2%	4.8%	9.5%	7.0%	5.7%	6.5%
Q9d. Quality of City's cable television channel (GTV-9)										
5=Very Satisfied	9.9%	9.9%	10.4%	12.3%	6.0%	13.1%	10.9%	10.2%	8.8%	9.8%
4=Satisfied	34.0%	42.3%	44.4%	42.8%	50.4%	36.9%	30.3%	46.1%	46.6%	42.6%
3=Neutral	31.9%	28.8%	32.6%	29.4%	32.3%	29.8%	28.6%	29.7%	32.7%	31.1%
2=Dissatisfied	15.6%	11.7%	8.9%	10.2%	9.8%	16.7%	19.3%	10.2%	7.5%	11.1%
1=Very Dissatisfied	8.5%	7.2%	3.7%	5.3%	1.5%	3.6%	10.9%	3.9%	4.3%	5.3%

Q9. Communication: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q9e. Usefulness of information that is available on City's website

5=Very Satisfied	14.7%	10.8%	7.2%	9.8%	5.6%	13.8%	2.8%	14.3%	9.1%	9.5%
4=Satisfied	28.7%	43.1%	40.8%	44.3%	46.8%	36.3%	40.2%	41.3%	42.5%	40.8%
3=Neutral	43.4%	34.3%	44.0%	37.4%	43.7%	37.5%	40.2%	34.1%	43.1%	40.6%
2=Dissatisfied	10.9%	8.8%	4.0%	6.9%	2.4%	12.5%	8.4%	7.9%	4.1%	6.5%
1=Very Dissatisfied	2.3%	2.9%	4.0%	1.7%	1.6%	0.0%	8.4%	2.4%	1.2%	2.6%

Q10. From which of the following sources do you currently get information about the City of Greenville?

N=843

Q10. Sources you currently get information about City	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
1=City e-newsletter	8.8%	2.1%	6.4%	9.0%	4.5%	1.9%	9.3%	5.6%	7.0%	6.4%
2=Local newspapers	50.9%	61.4%	70.1%	77.1%	84.6%	53.8%	62.9%	63.0%	77.7%	69.3%
3=Local radio	32.2%	40.0%	38.9%	41.0%	32.7%	26.4%	29.3%	46.9%	38.5%	37.0%
4=Local television news	80.1%	72.4%	80.3%	86.2%	86.5%	79.2%	77.9%	75.9%	85.9%	81.4%
5=Social networking sites (Facebook, Twitter)	32.7%	29.0%	10.8%	9.5%	3.8%	32.1%	18.6%	17.9%	12.2%	16.7%
6=City website	26.3%	40.7%	38.2%	25.2%	10.9%	30.2%	30.7%	32.1%	24.6%	27.8%
7=City cable channel (GTV-9)	36.3%	38.6%	40.1%	46.2%	35.9%	34.0%	35.0%	36.4%	44.6%	39.6%
8=Calling City	8.8%	6.9%	17.2%	22.9%	17.9%	17.0%	9.3%	8.0%	19.7%	15.2%
9=Other	10.5%	5.5%	2.5%	6.7%	3.2%	8.5%	2.9%	7.4%	5.6%	5.8%
0=None chosen	1.8%	5.5%	3.2%	1.0%	4.5%	1.9%	5.7%	3.1%	2.3%	3.0%

Q11. From which of the following sources would you prefer to get information about the City of Greenville?

N=843

Q11. Sources you would prefer to get information about City	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
1=City e-newsletter	33.9%	36.6%	35.7%	32.9%	20.5%	24.5%	42.9%	39.5%	27.2%	31.8%
2=Local newspapers	43.3%	43.4%	48.4%	68.1%	75.0%	45.3%	44.3%	53.7%	65.0%	56.5%
3=Local radio	28.1%	31.0%	26.1%	39.0%	32.7%	25.5%	33.6%	30.9%	32.9%	31.9%
4=Local television news	60.8%	51.7%	57.3%	72.4%	79.5%	62.3%	60.0%	53.1%	72.3%	64.9%
5=Social networking sites (Facebook, Twitter)	38.6%	30.3%	8.3%	10.5%	5.1%	37.7%	22.9%	17.3%	12.4%	18.1%
6=City website	33.3%	36.6%	34.4%	32.9%	19.9%	26.4%	34.3%	38.3%	29.1%	31.3%
7=City cable channel (GTV-9)	26.9%	31.0%	31.2%	36.7%	35.9%	21.7%	34.3%	25.9%	37.1%	32.4%
8=Calling City	4.7%	3.4%	9.6%	15.7%	15.4%	12.3%	3.6%	9.3%	12.4%	10.2%
9=Other	4.1%	2.1%	2.5%	3.3%	3.2%	2.8%	5.0%	3.7%	2.3%	3.1%
0=None chosen	2.3%	4.8%	7.6%	3.8%	2.6%	2.8%	1.4%	3.7%	5.6%	4.3%

Q12. Maintenance: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q12a. Maintenance of major City streets										
5=Very Satisfied	12.0%	6.6%	4.7%	8.6%	2.6%	13.7%	6.6%	11.7%	3.6%	7.1%
4=Satisfied	39.2%	42.3%	46.7%	39.2%	27.0%	54.9%	41.9%	41.6%	32.5%	38.6%
3=Neutral	15.1%	18.2%	22.0%	18.7%	25.7%	12.7%	20.6%	18.8%	21.7%	19.7%
2=Dissatisfied	28.3%	29.9%	17.3%	22.0%	32.2%	14.7%	25.0%	20.8%	30.8%	25.8%
1=Very Dissatisfied	5.4%	2.9%	9.3%	11.5%	12.5%	3.9%	5.9%	7.1%	11.5%	8.8%
Q12b. Maintenance of streets in your neighborhood										
5=Very Satisfied	22.3%	13.6%	8.5%	12.6%	8.4%	29.2%	12.9%	16.7%	7.5%	13.1%
4=Satisfied	38.6%	35.7%	47.1%	41.5%	37.7%	42.5%	38.1%	44.9%	37.9%	40.0%
3=Neutral	15.1%	23.6%	23.5%	16.4%	25.3%	13.2%	20.9%	15.4%	23.9%	20.3%
2=Dissatisfied	16.9%	23.6%	12.4%	20.8%	24.0%	11.3%	20.9%	16.0%	23.4%	19.8%
1=Very Dissatisfied	7.2%	3.6%	8.5%	8.7%	4.5%	3.8%	7.2%	7.1%	7.2%	6.8%

Q12. Maintenance: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q12c. How quickly street repairs are made										
5=Very Satisfied	8.9%	4.2%	2.7%	3.0%	1.4%	12.0%	2.3%	5.4%	2.3%	4.0%
4=Satisfied	22.3%	23.3%	32.4%	23.5%	20.9%	31.5%	27.5%	25.7%	21.5%	24.4%
3=Neutral	21.0%	30.0%	26.4%	30.5%	39.9%	25.0%	31.3%	31.1%	28.8%	29.4%
2=Dissatisfied	34.4%	35.0%	25.7%	29.5%	30.4%	23.9%	25.2%	32.4%	34.0%	30.9%
1=Very Dissatisfied	13.4%	7.5%	12.8%	13.5%	7.4%	7.6%	13.7%	5.4%	13.5%	11.3%
Q12d. Condition of street signs & traffic signals										
5=Very Satisfied	20.5%	11.8%	6.0%	10.6%	9.9%	21.2%	11.2%	12.8%	9.0%	11.8%
4=Satisfied	47.0%	55.1%	60.3%	52.7%	52.0%	55.8%	51.5%	50.6%	54.4%	53.3%
3=Neutral	21.1%	21.3%	21.2%	24.2%	32.2%	16.3%	24.6%	23.7%	26.0%	24.0%
2=Dissatisfied	7.2%	8.1%	7.3%	7.7%	5.9%	2.9%	11.9%	7.1%	6.8%	7.2%
1=Very Dissatisfied	4.2%	3.7%	5.3%	4.8%	0.0%	3.8%	0.7%	5.8%	3.9%	3.7%

Q12. Maintenance: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q12e. Timing of traffic signals in City										
5=Very Satisfied	11.4%	5.8%	3.2%	4.9%	1.3%	15.4%	5.1%	9.9%	1.4%	5.4%
4=Satisfied	30.7%	34.1%	35.7%	33.5%	27.5%	42.3%	32.4%	32.2%	29.2%	32.2%
3=Neutral	30.1%	13.8%	19.5%	18.4%	30.2%	13.5%	18.4%	22.4%	26.0%	22.3%
2=Dissatisfied	19.9%	24.6%	27.3%	23.3%	24.8%	18.3%	28.7%	17.8%	25.8%	23.8%
1=Very Dissatisfied	7.8%	21.7%	14.3%	19.9%	16.1%	10.6%	15.4%	17.8%	17.6%	16.3%
Q12f. Mowing & tree trimming along City streets & other public areas										
5=Very Satisfied	13.9%	14.3%	4.7%	11.6%	5.3%	18.3%	10.2%	8.3%	8.8%	10.0%
4=Satisfied	46.4%	48.6%	45.3%	52.2%	55.0%	55.8%	48.9%	53.2%	46.0%	49.7%
3=Neutral	24.7%	22.1%	32.0%	15.9%	29.1%	16.3%	26.3%	26.9%	24.8%	24.1%
2=Dissatisfied	13.3%	13.6%	13.3%	12.6%	9.3%	5.8%	11.7%	7.7%	16.5%	12.5%
1=Very Dissatisfied	1.8%	1.4%	4.7%	7.7%	1.3%	3.8%	2.9%	3.8%	3.9%	3.7%

Q12. Maintenance: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q12g. Adequacy of City street lighting										
5=Very Satisfied	10.1%	5.0%	4.6%	11.5%	4.6%	10.5%	5.2%	8.6%	7.2%	7.5%
4=Satisfied	29.7%	38.6%	45.8%	40.7%	50.0%	41.9%	38.5%	31.6%	43.7%	40.9%
3=Neutral	20.9%	27.9%	24.2%	26.3%	28.3%	22.9%	26.7%	30.9%	24.2%	25.5%
2=Dissatisfied	25.9%	23.6%	21.6%	15.8%	13.8%	16.2%	20.7%	21.7%	20.3%	19.9%
1=Very Dissatisfied	13.3%	5.0%	3.9%	5.7%	3.3%	8.6%	8.9%	7.2%	4.6%	6.3%
Q12h. Cleanliness of City streets & other public areas										
5=Very Satisfied	13.9%	4.5%	4.0%	9.1%	3.3%	16.2%	5.8%	9.4%	4.8%	7.2%
4=Satisfied	34.9%	44.8%	35.8%	44.0%	53.6%	35.2%	39.6%	39.6%	45.3%	42.5%
3=Neutral	25.9%	28.4%	42.4%	26.3%	28.1%	38.1%	29.5%	28.9%	28.9%	29.9%
2=Dissatisfied	21.1%	18.7%	10.6%	15.8%	13.7%	6.7%	22.3%	18.1%	15.9%	16.0%
1=Very Dissatisfied	4.2%	3.7%	7.3%	4.8%	1.3%	3.8%	2.9%	4.0%	5.1%	4.4%

Q12. Maintenance: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q12i. Cleanliness of stormwater drains										
5=Very Satisfied	15.4%	3.0%	2.1%	7.0%	1.4%	11.8%	2.4%	9.5%	4.8%	6.2%
4=Satisfied	27.8%	30.3%	35.4%	32.2%	35.3%	36.3%	34.1%	26.4%	31.6%	31.9%
3=Neutral	34.0%	34.1%	43.1%	29.6%	36.7%	29.4%	34.9%	35.1%	36.7%	34.9%
2=Dissatisfied	15.4%	27.3%	14.6%	20.1%	23.0%	14.7%	23.0%	23.0%	19.2%	20.0%
1=Very Dissatisfied	7.4%	5.3%	4.9%	11.1%	3.6%	7.8%	5.6%	6.1%	7.6%	7.1%
Q12j. Maintenance of City sidewalks in your neighborhood										
5=Very Satisfied	19.7%	8.1%	5.1%	10.9%	7.3%	24.0%	7.8%	10.4%	8.3%	10.6%
4=Satisfied	35.7%	41.1%	34.6%	42.9%	40.7%	34.4%	42.6%	43.3%	36.5%	38.9%
3=Neutral	18.5%	33.1%	42.6%	25.5%	41.5%	20.8%	31.0%	29.1%	35.6%	31.5%
2=Dissatisfied	15.9%	7.3%	11.0%	12.0%	8.9%	15.6%	6.2%	11.9%	11.9%	11.3%
1=Very Dissatisfied	10.2%	10.5%	6.6%	8.7%	1.6%	5.2%	12.4%	5.2%	7.7%	7.7%

Q13. Which TWO of the maintenance items listed in Question #12 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q13. Top choice										
A=Maintenance of major City streets	22.8%	40.7%	35.0%	37.6%	43.6%	29.2%	32.9%	24.1%	42.7%	35.9%
B=Maintenance of streets in your neighborhood	6.4%	2.8%	5.7%	8.1%	7.1%	14.2%	5.7%	4.9%	4.9%	6.2%
C=How quickly street repairs are made	17.5%	9.7%	5.1%	9.0%	7.1%	8.5%	14.3%	11.1%	8.2%	9.7%
D=Condition of street signs & traffic signals	6.4%	1.4%	1.9%	1.4%	0.0%	3.8%	1.4%	4.3%	1.4%	2.3%
E=Timing of traffic signals in City	14.6%	17.9%	13.4%	11.4%	9.6%	17.0%	11.4%	19.1%	10.3%	13.2%
F=Mowing & tree trimming along City streets & other public areas	0.0%	0.7%	1.9%	1.4%	4.5%	0.9%	0.7%	1.9%	2.1%	1.7%
G=Adequacy of City street lighting	11.7%	7.6%	11.5%	3.8%	3.8%	7.5%	10.7%	6.8%	6.8%	7.5%

Q13. Which TWO of the maintenance items listed in Question #12 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q13. Top choice (Cont.)										
H=Cleanliness of City streets & other public areas	2.3%	2.8%	8.9%	6.2%	2.6%	3.8%	7.1%	7.4%	3.1%	4.6%
I=Cleanliness of stormwater drains	3.5%	1.4%	0.6%	5.2%	3.2%	2.8%	2.1%	3.1%	3.3%	3.0%
J=Maintenance of City sidewalks in your neighborhood	2.9%	2.1%	2.5%	1.4%	0.0%	4.7%	2.1%	2.5%	0.7%	1.8%
Z=None chosen	11.7%	13.1%	13.4%	14.3%	18.6%	7.5%	11.4%	14.8%	16.4%	14.2%

Q13. Which TWO of the maintenance items listed in Question #12 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q13. 2nd choice										
A=Maintenance of major City streets	15.2%	9.7%	11.5%	12.4%	10.3%	9.4%	10.7%	17.9%	10.8%	11.9%
B=Maintenance of streets in your neighborhood	8.2%	9.0%	8.3%	9.0%	9.0%	13.2%	8.6%	8.0%	8.0%	8.7%
C=How quickly street repairs are made	16.4%	10.3%	12.7%	11.9%	12.8%	20.8%	10.0%	9.3%	13.1%	12.8%
D=Condition of street signs & traffic signals	3.5%	2.8%	4.5%	3.8%	5.8%	0.9%	7.9%	4.3%	3.3%	4.0%
E=Timing of traffic signals in City	8.2%	15.2%	9.6%	14.8%	14.7%	9.4%	16.4%	11.7%	12.7%	12.7%
F=Mowing & tree trimming along City streets & other public areas	5.3%	1.4%	5.1%	4.8%	1.3%	5.7%	0.7%	1.9%	4.9%	3.7%
G=Adequacy of City street lighting	12.9%	8.3%	11.5%	11.4%	12.2%	15.1%	7.9%	14.2%	10.6%	11.3%

Q13. Which TWO of the maintenance items listed in Question #12 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q13. 2nd choice (Cont.)										
H=Cleanliness of City streets & other public areas	8.2%	16.6%	8.9%	11.4%	9.0%	6.6%	10.0%	11.1%	12.2%	10.8%
I=Cleanliness of stormwater drains	7.0%	11.0%	5.7%	2.4%	3.8%	8.5%	9.3%	3.7%	4.7%	5.7%
J=Maintenance of City sidewalks in your neighborhood	0.0%	0.0%	4.5%	4.8%	0.6%	2.8%	4.3%	1.9%	1.4%	2.1%
Z=None chosen	15.2%	15.9%	17.8%	13.3%	20.5%	7.5%	14.3%	16.0%	18.3%	16.4%

Q13. Which TWO of the maintenance items listed in Question #12 do you think are most important for the City to provide? (top 2)

N=843

Q13. Sum of top 2 choices	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
A=Maintenance of major City streets	38.0%	50.3%	46.5%	50.0%	53.8%	38.7%	43.6%	42.0%	53.5%	47.8%
B=Maintenance of streets in your neighborhood	14.6%	11.7%	14.0%	17.1%	16.0%	27.4%	14.3%	13.0%	12.9%	14.8%
C=How quickly street repairs are made	33.9%	20.0%	17.8%	21.0%	19.9%	29.2%	24.3%	20.4%	21.4%	22.5%
D=Condition of street signs & traffic signals	9.9%	4.1%	6.4%	5.2%	5.8%	4.7%	9.3%	8.6%	4.7%	6.3%
E=Timing of traffic signals in City	22.8%	33.1%	22.9%	26.2%	24.4%	26.4%	27.9%	30.9%	23.0%	25.9%
F=Mowing & tree trimming along City streets & other public areas	5.3%	2.1%	7.0%	6.2%	5.8%	6.6%	1.4%	3.7%	7.0%	5.3%
G=Adequacy of City street lighting	24.6%	15.9%	22.9%	15.2%	16.0%	22.6%	18.6%	21.0%	17.4%	18.7%

Q13. Which TWO of the maintenance items listed in Question #12 do you think are most important for the City to provide? (top 2)

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q13. Sum of top 2 choices   (Cont.)

H=Cleanliness of City streets & other public areas	10.5%	19.3%	17.8%	17.6%	11.5%	10.4%	17.1%	18.5%	15.3%	15.4%
I=Cleanliness of stormwater drains	10.5%	12.4%	6.4%	7.6%	7.1%	11.3%	11.4%	6.8%	8.0%	8.7%
J=Maintenance of City sidewalks in your neighborhood	2.9%	2.1%	7.0%	6.2%	0.6%	7.5%	6.4%	4.3%	2.1%	3.9%
Z=None chosen	11.7%	13.1%	13.4%	14.3%	18.6%	7.5%	11.4%	14.8%	16.4%	14.2%

Q14. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q14a. Enforcement of clean up of junk & debris on private property										
5=Very Satisfied	9.8%	7.4%	6.0%	11.2%	5.9%	12.7%	8.1%	6.3%	8.4%	8.3%
4=Satisfied	31.5%	27.9%	37.6%	37.4%	41.9%	40.5%	26.1%	41.0%	35.2%	35.5%
3=Neutral	33.6%	35.2%	30.8%	25.1%	27.9%	25.3%	29.7%	26.4%	32.5%	30.1%
2=Dissatisfied	20.3%	25.4%	15.8%	18.7%	22.8%	13.9%	33.3%	18.8%	18.4%	20.4%
1=Very Dissatisfied	4.9%	4.1%	9.8%	7.5%	1.5%	7.6%	2.7%	7.6%	5.5%	5.7%
Q14b. Enforcement of mowing & cutting of weeds & grass on private property										
5=Very Satisfied	11.1%	7.6%	6.2%	8.1%	4.4%	11.3%	6.9%	6.7%	7.4%	7.5%
4=Satisfied	29.9%	42.4%	34.9%	40.3%	39.4%	43.8%	32.8%	41.8%	35.8%	37.4%
3=Neutral	34.7%	33.1%	37.2%	26.9%	30.7%	22.5%	33.6%	33.6%	32.6%	32.1%
2=Dissatisfied	19.4%	11.9%	16.3%	16.7%	23.4%	10.0%	24.1%	13.4%	19.1%	17.6%
1=Very Dissatisfied	4.9%	5.1%	5.4%	8.1%	2.2%	12.5%	2.6%	4.5%	5.0%	5.3%

Q14. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q14c. Enforcement of exterior maintenance of residential property										
5=Very Satisfied	13.5%	6.0%	7.0%	6.0%	3.7%	11.0%	9.2%	5.8%	6.5%	7.2%
4=Satisfied	25.5%	35.0%	30.2%	37.4%	36.3%	39.0%	30.3%	39.4%	30.4%	33.1%
3=Neutral	39.0%	37.6%	40.3%	36.3%	37.0%	28.0%	36.7%	35.0%	40.9%	38.0%
2=Dissatisfied	15.6%	17.9%	17.1%	13.7%	20.0%	12.2%	19.3%	14.6%	17.9%	16.6%
1=Very Dissatisfied	6.4%	3.4%	5.4%	6.6%	3.0%	9.8%	4.6%	5.1%	4.3%	5.1%
Q14d. Enforcement of exterior maintenance of commercial/business property										
5=Very Satisfied	8.8%	6.0%	7.0%	9.1%	3.0%	8.8%	4.5%	8.6%	6.9%	7.0%
4=Satisfied	35.0%	35.9%	29.5%	33.2%	38.6%	50.0%	30.6%	31.4%	33.2%	34.4%
3=Neutral	43.1%	37.6%	45.0%	37.4%	42.4%	28.8%	46.8%	41.4%	40.9%	40.9%
2=Dissatisfied	10.2%	17.1%	11.6%	16.6%	14.4%	6.3%	15.3%	13.6%	15.9%	14.1%
1=Very Dissatisfied	2.9%	3.4%	7.0%	3.7%	1.5%	6.3%	2.7%	5.0%	3.0%	3.7%

Q14. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q14e. Enforcement of sign regulations										
5=Very Satisfied	16.9%	2.7%	5.4%	8.3%	3.0%	9.8%	9.0%	6.0%	7.3%	7.5%
4=Satisfied	24.3%	46.8%	32.6%	42.2%	43.9%	46.3%	36.9%	34.3%	37.9%	37.8%
3=Neutral	52.2%	31.5%	45.7%	36.1%	42.4%	39.0%	37.8%	47.0%	40.7%	41.6%
2=Dissatisfied	2.9%	14.4%	10.9%	7.8%	8.3%	2.4%	10.8%	9.0%	9.3%	8.6%
1=Very Dissatisfied	3.7%	4.5%	5.4%	5.6%	2.3%	2.4%	5.4%	3.7%	4.8%	4.5%
Q14f. City efforts to remove abandoned or inoperative vehicles										
5=Very Satisfied	15.0%	14.0%	8.1%	10.3%	3.2%	10.5%	12.1%	12.1%	8.9%	10.1%
4=Satisfied	25.2%	39.5%	35.8%	40.0%	36.0%	42.1%	31.8%	33.9%	36.0%	35.6%
3=Neutral	37.8%	32.5%	38.2%	33.7%	42.4%	27.6%	32.7%	42.7%	37.7%	36.8%
2=Dissatisfied	16.5%	8.8%	15.4%	10.9%	16.0%	14.5%	20.6%	8.9%	12.3%	13.4%
1=Very Dissatisfied	5.5%	5.3%	2.4%	5.1%	2.4%	5.3%	2.8%	2.4%	5.1%	4.2%

Q15. Which TWO of the code enforcement items listed in Question #14 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q15. Top choice										
A=Enforcement of clean up of junk & debris on private property	33.9%	46.2%	51.0%	44.3%	49.4%	37.7%	35.7%	44.4%	50.0%	44.6%
B=Enforcement of mowing & cutting of weeds & grass on private property	8.2%	13.1%	7.0%	9.0%	16.7%	14.2%	8.6%	4.9%	12.2%	10.7%
C=Enforcement of exterior maintenance of residential property	7.6%	6.9%	4.5%	10.0%	9.0%	10.4%	2.9%	9.9%	8.0%	7.7%
D=Enforcement of exterior maintenance of commercial/ business property	5.8%	9.0%	10.8%	10.5%	2.6%	8.5%	7.1%	13.0%	6.1%	7.8%
E=Enforcement of sign regulations	2.3%	4.1%	2.5%	5.7%	5.8%	2.8%	10.0%	4.3%	2.6%	4.2%
F=City efforts to remove abandoned or inoperative vehicles	24.0%	4.1%	9.6%	8.1%	4.5%	15.1%	16.4%	9.3%	7.3%	10.2%
Z=None chosen	18.1%	16.6%	14.6%	12.4%	12.2%	11.3%	19.3%	14.2%	13.8%	14.8%

Q15. Which TWO of the code enforcement items listed in Question #14 do you think are most important for the City to provide?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q15. 2nd choice										
A=Enforcement of clean up of junk & debris on private property	10.5%	10.3%	12.7%	17.1%	10.3%	5.7%	18.6%	11.1%	12.9%	12.5%
B=Enforcement of mowing & cutting of weeds & grass on private property	23.4%	19.3%	24.2%	28.1%	28.8%	29.2%	18.6%	24.7%	26.5%	25.0%
C=Enforcement of exterior maintenance of residential property	15.2%	15.2%	10.8%	12.4%	16.0%	17.9%	14.3%	9.3%	14.3%	13.8%
D=Enforcement of exterior maintenance of commercial/ business property	11.1%	12.4%	16.6%	12.9%	14.7%	17.9%	12.9%	14.8%	12.2%	13.4%
E=Enforcement of sign regulations	6.4%	6.9%	5.7%	4.3%	5.8%	8.5%	7.9%	6.8%	4.0%	5.8%
F=City efforts to remove abandoned or inoperative vehicles	12.9%	19.3%	12.7%	11.0%	9.6%	8.5%	8.6%	17.3%	13.8%	12.8%
Z=None chosen	20.5%	16.6%	17.2%	14.3%	14.7%	12.3%	19.3%	16.0%	16.2%	16.7%

Q15. Which TWO of the code enforcement items listed in Question #14 do you think are most important for the City to provide? (top 2)

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q15. Sum of top 2 choices										
A=Enforcement of clean up of junk & debris on private property	44.4%	56.6%	63.7%	61.4%	59.6%	43.4%	54.3%	55.6%	62.9%	57.1%
B=Enforcement of mowing & cutting of weeds & grass on private property	31.6%	32.4%	31.2%	37.1%	45.5%	43.4%	27.1%	29.6%	38.7%	35.7%
C=Enforcement of exterior maintenance of residential property	22.8%	22.1%	15.3%	22.4%	25.0%	28.3%	17.1%	19.1%	22.3%	21.5%
D=Enforcement of exterior maintenance of commercial/ business property	17.0%	21.4%	27.4%	23.3%	17.3%	26.4%	20.0%	27.8%	18.3%	21.2%
E=Enforcement of sign regulations	8.8%	11.0%	8.3%	10.0%	11.5%	11.3%	17.9%	11.1%	6.6%	10.0%
F=City efforts to remove abandoned or inoperative vehicles	36.8%	23.4%	22.3%	19.0%	14.1%	23.6%	25.0%	26.5%	21.1%	23.0%
Z=None chosen	18.1%	16.6%	14.6%	12.4%	12.2%	11.3%	19.3%	14.2%	13.8%	14.8%

Q16. Have you contacted the City of Greenville during the past year?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q16. Have you contacted City during past year										
1=Yes	49.1%	51.7%	47.1%	50.5%	53.8%	50.0%	46.4%	46.3%	54.0%	50.3%
2=No	50.9%	48.3%	52.9%	49.5%	46.2%	50.0%	53.6%	53.7%	46.0%	49.7%

Q16a. (Only if "YES" to Question #16) Which City Department or function did you contact most recently?

N=424

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q16a. Which City Department or function did you contact most recently

01=City Manager/City Council	7.1%	16.0%	10.8%	3.8%	7.1%	3.8%	10.8%	12.0%	7.8%	8.5%
02=Fire/EMS	11.9%	10.7%	17.6%	7.5%	7.1%	1.9%	16.9%	12.0%	10.4%	10.6%
03=Recreation & Parks	25.0%	24.0%	21.6%	14.2%	10.7%	22.6%	26.2%	28.0%	12.6%	18.6%
04=Community Development	2.4%	4.0%	8.1%	2.8%	9.5%	7.5%	1.5%	5.3%	5.7%	5.2%
05=Police	51.2%	26.7%	41.9%	26.4%	23.8%	35.8%	35.4%	32.0%	33.0%	33.5%
06=Sanitation (garbage, recycling, yard waste)	42.9%	37.3%	50.0%	63.2%	61.9%	45.3%	41.5%	64.0%	52.6%	52.1%
07=Business Licenses	0.0%	6.7%	4.1%	4.7%	6.0%	1.9%	0.0%	8.0%	4.8%	4.2%
08=Stormwater	2.4%	4.0%	6.8%	3.8%	4.8%	1.9%	3.1%	12.0%	2.6%	4.2%
09=Street Maintenance	10.7%	14.7%	14.9%	7.5%	9.5%	15.1%	6.2%	8.0%	12.6%	11.1%
10=Code Enforcement	8.3%	17.3%	18.9%	11.3%	17.9%	3.8%	7.7%	14.7%	18.7%	14.4%

Q16a. (Only if "YES" to Question #16) Which City Department or function did you contact most recently?

N=424

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	

Q16a. Which City Department or function did you contact most recently   (Cont.)

11=Other	2.4%	14.7%	10.8%	7.5%	6.0%	7.5%	9.2%	6.7%	8.3%	8.0%
00=None chosen	0.0%	2.7%	0.0%	2.8%	2.4%	0.0%	3.1%	0.0%	2.2%	1.7%

Q16b-f. (Only if "YES" to Question #16) Using a 5-point scale, where 5 means "Very   Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees in the department you selected in Question #16a with regard to the following: (without "don't know")

N=424

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q16b. How easy they were to contact										
5=Very Satisfied	41.7%	26.1%	30.1%	30.2%	47.0%	37.7%	26.2%	35.1%	36.8%	35.1%
4=Satisfied	26.2%	62.3%	42.5%	47.2%	38.6%	37.7%	53.8%	43.2%	41.3%	43.0%
3=Neutral	15.5%	4.3%	17.8%	9.4%	4.8%	5.7%	15.4%	9.5%	10.3%	10.3%
2=Dissatisfied	9.5%	4.3%	9.6%	11.3%	7.2%	9.4%	4.6%	12.2%	8.5%	8.7%
1=Very Dissatisfied	7.1%	2.9%	0.0%	1.9%	2.4%	9.4%	0.0%	0.0%	3.1%	2.9%
Q16c. The way you were treated										
5=Very Satisfied	44.7%	39.1%	27.0%	30.8%	47.0%	47.2%	35.4%	39.2%	34.6%	37.3%
4=Satisfied	22.4%	43.5%	41.9%	43.3%	33.7%	28.3%	43.1%	28.4%	41.1%	37.3%
3=Neutral	19.7%	10.1%	20.3%	13.5%	14.5%	9.4%	15.4%	18.9%	15.9%	15.5%
2=Dissatisfied	5.3%	1.4%	8.1%	9.6%	2.4%	5.7%	3.1%	9.5%	5.1%	5.7%
1=Very Dissatisfied	7.9%	5.8%	2.7%	2.9%	2.4%	9.4%	3.1%	4.1%	3.3%	4.2%

Q16b-f. (Only if "YES" to Question #16) Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees in the department you selected in Question #16a with regard to the following: (without "don't know")

N=424

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q16d. Accuracy of information & assistance you were given										
5=Very Satisfied	37.5%	20.3%	26.0%	29.5%	35.8%	37.7%	26.6%	35.1%	27.2%	30.1%
4=Satisfied	32.5%	46.4%	43.8%	38.1%	44.4%	37.7%	53.1%	25.7%	43.3%	40.8%
3=Neutral	10.0%	26.1%	16.4%	18.1%	12.3%	11.3%	14.1%	21.6%	16.6%	16.4%
2=Dissatisfied	7.5%	1.4%	5.5%	10.5%	2.5%	3.8%	3.1%	9.5%	6.0%	5.9%
1=Very Dissatisfied	12.5%	5.8%	8.2%	3.8%	4.9%	9.4%	3.1%	8.1%	6.9%	6.8%
Q16e. How quickly City staff responded to your request										
5=Very Satisfied	37.5%	15.9%	26.0%	29.5%	39.0%	30.2%	23.4%	40.0%	28.6%	30.0%
4=Satisfied	27.5%	52.2%	43.8%	39.0%	35.4%	49.1%	43.8%	25.3%	40.1%	39.3%
3=Neutral	7.5%	23.2%	12.3%	11.4%	13.4%	3.8%	21.9%	14.7%	12.4%	13.2%
2=Dissatisfied	10.0%	4.3%	13.7%	12.4%	4.9%	3.8%	4.7%	12.0%	11.1%	9.3%
1=Very Dissatisfied	17.5%	4.3%	4.1%	7.6%	7.3%	13.2%	6.3%	8.0%	7.8%	8.3%

Q16b-f. (Only if "YES" to Question #16) Using a 5-point scale, where 5 means "Very   Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees in the department you selected in Question #16a with regard to the following: (without "don't know")

N=424

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q16f. How well your issue was handled										
5=Very Satisfied	37.5%	13.0%	26.4%	28.6%	39.0%	26.4%	27.7%	36.0%	28.4%	29.3%
4=Satisfied	27.5%	52.2%	43.1%	37.1%	35.4%	47.2%	41.5%	25.3%	40.0%	38.6%
3=Neutral	10.0%	21.7%	13.9%	9.5%	14.6%	5.7%	15.4%	22.7%	11.6%	13.4%
2=Dissatisfied	10.0%	2.9%	9.7%	16.2%	3.7%	9.4%	7.7%	9.3%	9.3%	9.0%
1=Very Dissatisfied	15.0%	10.1%	6.9%	8.6%	7.3%	11.3%	7.7%	6.7%	10.7%	9.5%

Q17. City Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q17a. Residential trash collection services										
5=Very Satisfied	35.7%	42.4%	47.7%	46.8%	50.6%	49.0%	48.6%	46.8%	41.3%	44.4%
4=Satisfied	43.5%	41.0%	37.1%	43.8%	42.2%	40.2%	34.8%	41.1%	44.4%	41.8%
3=Neutral	18.5%	6.5%	7.9%	3.9%	3.9%	9.8%	12.3%	5.1%	7.8%	8.2%
2=Dissatisfied	2.4%	7.2%	4.0%	3.9%	3.2%	1.0%	3.6%	6.3%	4.1%	4.2%
1=Very Dissatisfied	0.0%	2.9%	3.3%	1.5%	0.0%	0.0%	0.7%	0.6%	2.4%	1.5%
Q17b. Curbside recycling services										
5=Very Satisfied	34.6%	39.4%	43.2%	39.5%	46.4%	42.4%	46.2%	43.7%	36.6%	40.3%
4=Satisfied	39.0%	36.5%	37.0%	47.2%	44.4%	36.4%	30.0%	36.7%	47.5%	41.2%
3=Neutral	20.8%	16.8%	14.4%	7.7%	7.3%	17.2%	14.6%	13.3%	12.1%	13.3%
2=Dissatisfied	3.1%	4.4%	3.4%	3.6%	2.0%	2.0%	3.8%	3.8%	3.3%	3.4%
1=Very Dissatisfied	2.5%	2.9%	2.1%	2.1%	0.0%	2.0%	5.4%	2.5%	0.5%	1.9%

Q17. City Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	
Q17c. Bulky item pick up/removal services										
5=Very Satisfied	26.3%	24.8%	32.4%	28.3%	25.0%	35.3%	29.7%	29.3%	24.6%	27.3%
4=Satisfied	32.9%	37.6%	37.5%	44.0%	50.0%	28.2%	31.4%	41.3%	45.1%	40.6%
3=Neutral	21.1%	16.8%	14.0%	15.7%	15.7%	23.5%	22.0%	16.0%	14.0%	16.7%
2=Dissatisfied	11.8%	16.8%	10.3%	7.9%	9.3%	11.8%	11.9%	10.7%	10.6%	10.8%
1=Very Dissatisfied	7.9%	4.0%	5.9%	4.2%	0.0%	1.2%	5.1%	2.7%	5.7%	4.5%
Q17d. Yard waste collection services										
5=Very Satisfied	28.2%	24.8%	34.5%	33.8%	36.8%	37.1%	35.0%	30.5%	30.3%	31.8%
4=Satisfied	35.9%	36.8%	41.0%	44.4%	45.4%	36.0%	34.1%	44.8%	42.6%	41.1%
3=Neutral	25.6%	17.6%	10.1%	10.1%	7.9%	22.5%	18.7%	9.1%	13.0%	14.1%
2=Dissatisfied	3.8%	19.2%	10.1%	7.1%	9.2%	3.4%	9.8%	13.6%	8.8%	9.3%
1=Very Dissatisfied	6.4%	1.6%	4.3%	4.5%	0.7%	1.1%	2.4%	1.9%	5.3%	3.7%

Q18. Several services provided by the City of Greenville are listed below.   For each one, please indicate if you used the service during the past 12 months. (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	

Q18a. Used public transportation services supported by City

1=Yes	13.5%	18.1%	9.9%	11.7%	0.0%	8.6%	17.6%	11.9%	8.5%	10.6%
2=No	86.5%	81.9%	90.1%	88.3%	100.0%	91.4%	82.4%	88.1%	91.5%	89.4%

Q18b. Participated in recreation programs offered by City

1=Yes	37.1%	40.4%	29.9%	28.4%	31.5%	24.8%	38.1%	44.4%	28.9%	33.0%
2=No	62.9%	59.6%	70.1%	71.6%	68.5%	75.2%	61.9%	55.6%	71.1%	67.0%

Q18c. Visited City recreation centers

1=Yes	59.0%	64.3%	48.4%	48.3%	54.4%	55.4%	46.0%	63.1%	53.9%	54.4%
2=No	41.0%	35.7%	51.6%	51.7%	45.6%	44.6%	54.0%	36.9%	46.1%	45.6%

Q18. Several services provided by the City of Greenville are listed below. For each one, please indicate if you used the service during the past 12 months. (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q18d. Visited a neighborhood or City park										
1=Yes	87.0%	86.0%	73.2%	66.3%	63.3%	82.4%	74.1%	75.5%	72.7%	74.5%
2=No	13.0%	14.0%	26.8%	33.7%	36.7%	17.6%	25.9%	24.5%	27.3%	25.5%
Q18e. Used Fire/EMS services										
1=Yes	26.3%	16.4%	20.9%	15.3%	17.7%	16.2%	24.8%	22.4%	17.1%	19.2%
2=No	73.7%	83.6%	79.1%	84.7%	82.3%	83.8%	75.2%	77.6%	82.9%	80.8%
Q18f. Called Code Enforcement										
1=Yes	14.5%	19.1%	19.1%	15.8%	15.8%	7.8%	14.5%	14.8%	20.6%	16.7%
2=No	85.5%	80.9%	80.9%	84.2%	84.2%	92.2%	85.5%	85.2%	79.4%	83.3%

Q18. Several services provided by the City of Greenville are listed below.   For each one, please indicate if you used the service during the past 12 months. (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q18g. Called or visited Police Department										
1=Yes	40.7%	35.5%	37.1%	31.7%	23.1%	34.3%	30.4%	39.0%	32.8%	33.5%
2=No	59.3%	64.5%	62.9%	68.3%	76.9%	65.7%	69.6%	61.0%	67.2%	66.5%
Q18h. Visited City's website										
1=Yes	60.7%	61.5%	51.9%	41.6%	29.0%	54.3%	59.3%	58.6%	39.8%	48.5%
2=No	39.3%	38.5%	48.1%	58.4%	71.0%	45.7%	40.7%	41.4%	60.2%	51.5%
Q18i. Read City's e-newsletter										
1=Yes	30.2%	19.7%	21.5%	22.7%	15.4%	21.4%	33.1%	26.0%	17.3%	22.0%
2=No	69.8%	80.3%	78.5%	77.3%	84.6%	78.6%	66.9%	74.0%	82.7%	78.0%

Q18. Several services provided by the City of Greenville are listed below.   For each one, please indicate if you used the service during the past 12 months. (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q18j. Watched City's cable television channel (GTV-9)										
1=Yes	68.9%	66.9%	65.1%	65.5%	66.0%	68.6%	63.8%	60.9%	69.7%	66.3%
2=No	31.1%	33.1%	34.9%	34.5%	34.0%	31.4%	36.2%	39.1%	30.3%	33.7%
Q18k. Watched a video on City website										
1=Yes	20.0%	18.1%	22.7%	18.8%	15.3%	10.1%	14.9%	20.9%	22.0%	18.9%
2=No	80.0%	81.9%	77.3%	81.2%	84.7%	89.9%	85.1%	79.1%	78.0%	81.1%

Q19. Transportation and Other Issues: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	

Q19a. Adequacy of public parking in Uptown Greenville (Downtown)

5=Very Satisfied	9.9%	7.0%	5.6%	5.8%	5.5%	16.3%	3.8%	5.8%	6.0%	6.7%
4=Satisfied	25.7%	33.3%	20.8%	34.4%	33.1%	32.6%	35.9%	24.4%	28.5%	29.6%
3=Neutral	19.1%	16.3%	32.6%	23.8%	35.9%	24.4%	22.9%	30.1%	24.6%	25.6%
2=Dissatisfied	27.0%	38.0%	32.6%	24.9%	17.2%	18.6%	26.7%	28.2%	30.1%	27.6%
1=Very Dissatisfied	18.4%	5.4%	8.3%	11.1%	8.3%	8.1%	10.7%	11.5%	10.7%	10.5%

Q19b. Availability of public transportation services in Greenville

5=Very Satisfied	11.6%	8.5%	4.3%	6.8%	5.9%	6.1%	9.1%	11.0%	5.4%	7.4%
4=Satisfied	27.1%	26.6%	36.8%	42.5%	42.4%	36.4%	22.2%	20.3%	45.7%	35.5%
3=Neutral	43.4%	44.7%	37.6%	34.2%	43.2%	43.9%	40.4%	49.2%	36.0%	40.4%
2=Dissatisfied	5.4%	12.8%	16.2%	13.0%	5.1%	9.1%	15.2%	16.1%	7.3%	10.4%
1=Very Dissatisfied	12.4%	7.4%	5.1%	3.4%	3.4%	4.5%	13.1%	3.4%	5.7%	6.3%

Q19. Transportation and Other Issues: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q19c. Ease of travel by car in City										
5=Very Satisfied	11.0%	12.0%	5.3%	8.4%	6.6%	11.2%	7.1%	7.4%	8.4%	8.6%
4=Satisfied	49.4%	32.4%	41.1%	38.1%	43.0%	54.1%	39.3%	46.3%	36.4%	40.7%
3=Neutral	17.7%	29.6%	33.1%	24.8%	27.8%	23.5%	31.4%	24.1%	26.0%	26.3%
2=Dissatisfied	13.4%	20.4%	12.6%	23.8%	18.5%	8.2%	16.4%	17.3%	21.6%	18.2%
1=Very Dissatisfied	8.5%	5.6%	7.9%	5.0%	4.0%	3.1%	5.7%	4.9%	7.6%	6.2%
Q19d. Ease of walking in City										
5=Very Satisfied	8.7%	8.1%	4.0%	6.3%	6.3%	9.5%	2.4%	7.2%	6.4%	6.6%
4=Satisfied	35.6%	29.4%	40.3%	42.9%	39.2%	47.4%	29.1%	38.6%	38.4%	37.7%
3=Neutral	27.5%	29.4%	24.2%	28.0%	37.1%	25.3%	26.8%	23.5%	33.0%	29.1%
2=Dissatisfied	14.1%	21.3%	18.1%	15.9%	14.7%	7.4%	22.8%	21.6%	15.5%	16.8%
1=Very Dissatisfied	14.1%	11.8%	13.4%	6.9%	2.8%	10.5%	18.9%	9.2%	6.7%	9.8%

Q19. Transportation and Other Issues: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	
Q19e. Ease of biking in City										
5=Very Satisfied	7.5%	7.4%	3.1%	3.2%	1.8%	2.5%	0.9%	7.0%	4.7%	4.6%
4=Satisfied	28.6%	23.8%	25.6%	34.6%	22.5%	35.4%	20.7%	26.6%	28.8%	27.5%
3=Neutral	30.8%	26.2%	31.8%	31.4%	46.8%	27.8%	27.9%	30.1%	37.3%	33.1%
2=Dissatisfied	16.5%	26.2%	24.0%	19.2%	22.5%	20.3%	29.7%	20.3%	19.6%	21.4%
1=Very Dissatisfied	16.5%	16.4%	15.5%	11.5%	6.3%	13.9%	20.7%	16.1%	9.5%	13.4%
Q19f. Opportunities to attend cultural activities in Greenville										
5=Very Satisfied	4.4%	9.6%	6.4%	10.5%	13.5%	5.6%	2.4%	9.7%	11.0%	8.9%
4=Satisfied	21.2%	32.0%	34.8%	45.3%	41.1%	41.1%	26.8%	28.3%	40.5%	35.5%
3=Neutral	46.0%	31.2%	36.2%	30.4%	31.9%	27.8%	38.2%	40.7%	33.4%	35.0%
2=Dissatisfied	7.3%	17.6%	19.1%	10.5%	9.2%	14.4%	18.7%	14.5%	9.3%	12.5%
1=Very Dissatisfied	21.2%	9.6%	3.5%	3.3%	4.3%	11.1%	13.8%	6.9%	5.8%	8.1%

Q19. Transportation and Other Issues: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
	1	2	3	4	5	1	2	3	4	

Q19g. Availability of affordable housing in Greenville

5=Very Satisfied	6.4%	7.8%	9.1%	4.3%	3.6%	5.7%	7.7%	7.8%	4.6%	6.2%
4=Satisfied	27.7%	39.7%	29.5%	37.7%	41.4%	46.0%	32.5%	33.6%	33.6%	34.7%
3=Neutral	36.2%	39.7%	40.2%	35.8%	44.1%	32.2%	37.6%	35.9%	41.9%	38.8%
2=Dissatisfied	13.5%	3.4%	14.4%	16.7%	6.3%	13.8%	13.7%	11.7%	10.4%	11.6%
1=Very Dissatisfied	16.3%	9.5%	6.8%	5.6%	4.5%	2.3%	8.5%	10.9%	9.5%	8.7%

Q20. Capital Improvement Priorities: Major investments that are being made by the City are listed below. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important At All," please indicate how important you think it is for the City to continue to invest in the following projects: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q20a. Upgrades to public facilities										
5=Extremely Important	40.9%	22.9%	20.5%	27.9%	29.6%	35.0%	31.1%	22.2%	27.9%	28.5%
4=Very Important	25.8%	35.7%	40.4%	35.8%	33.8%	27.2%	30.3%	38.6%	35.4%	34.1%
3=Important	24.5%	32.1%	30.5%	29.9%	31.0%	35.0%	28.0%	29.7%	29.2%	29.6%
2=Not Very Important	7.5%	8.6%	7.3%	6.4%	5.6%	2.9%	10.6%	7.6%	6.7%	7.0%
1=Not Import At All	1.3%	0.7%	1.3%	0.0%	0.0%	0.0%	0.0%	1.9%	0.7%	0.8%
Q20b. Improvements to parks & open space										
5=Extremely Important	42.7%	24.3%	15.6%	18.6%	17.9%	32.7%	30.5%	26.4%	17.5%	23.6%
4=Very Important	32.5%	35.7%	35.7%	37.3%	35.9%	33.7%	36.7%	32.1%	36.3%	35.3%
3=Important	14.6%	30.7%	34.4%	35.3%	37.2%	26.0%	23.4%	30.2%	34.8%	30.6%
2=Not Very Important	10.2%	8.6%	13.0%	7.4%	8.3%	7.7%	8.6%	9.4%	10.4%	9.5%
1=Not Import At All	0.0%	0.7%	1.3%	1.5%	0.7%	0.0%	0.8%	1.9%	1.0%	1.0%

Q20. Capital Improvement Priorities: Major investments that are being made by the City are listed below. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important At All," please indicate how important you think it is for the City to continue to invest in the following projects: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q20c. Improvements to Police & Fire/EMS facilities										
5=Extremely Important	54.1%	31.2%	28.8%	36.3%	35.8%	49.0%	40.7%	33.8%	34.8%	37.4%
4=Very Important	24.5%	31.9%	37.9%	33.8%	35.8%	31.0%	33.3%	28.1%	34.8%	32.7%
3=Important	18.9%	33.3%	28.1%	23.0%	25.0%	19.0%	23.0%	34.4%	24.2%	25.4%
2=Not Very Important	2.5%	3.5%	5.2%	4.9%	2.7%	0.0%	3.0%	3.8%	5.2%	3.8%
1=Not Import At All	0.0%	0.0%	0.0%	2.0%	0.7%	1.0%	0.0%	0.0%	1.0%	0.7%
Q20d. Improvements to City's streets & sidewalks										
5=Extremely Important	41.5%	28.6%	33.5%	34.0%	38.3%	33.0%	28.6%	33.5%	38.2%	35.2%
4=Very Important	32.1%	34.3%	36.1%	34.0%	39.6%	35.0%	33.1%	31.7%	36.8%	35.1%
3=Important	23.9%	32.1%	25.2%	28.6%	18.8%	25.2%	33.8%	31.7%	21.8%	26.0%
2=Not Very Important	2.5%	5.0%	5.2%	3.4%	3.4%	6.8%	4.5%	3.1%	3.2%	3.8%

Q20. Capital Improvement Priorities: Major investments that are being made by the City are listed below. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important At All," please indicate how important you think it is for the City to continue to invest in the following projects: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q20e. Improvements to arts/cultural facilities										
5=Extremely Important	35.8%	16.1%	16.0%	15.9%	15.7%	27.8%	25.0%	17.5%	16.0%	19.8%
4=Very Important	22.5%	27.7%	30.0%	32.3%	36.4%	27.8%	33.9%	29.2%	29.8%	29.8%
3=Important	28.5%	39.4%	38.7%	29.4%	30.0%	37.1%	22.6%	40.3%	32.0%	32.7%
2=Not Very Important	8.6%	11.7%	12.7%	18.4%	14.3%	4.1%	13.7%	10.4%	17.5%	13.7%
1=Not Import At All	4.6%	5.1%	2.7%	4.0%	3.6%	3.1%	4.8%	2.6%	4.8%	4.1%
Q20f. Availability of affordable housing										
5=Extremely Important	40.3%	30.1%	24.2%	24.6%	25.9%	33.3%	30.5%	26.0%	27.4%	28.7%
4=Very Important	22.7%	22.8%	31.5%	33.3%	27.3%	27.1%	26.6%	27.3%	29.2%	27.8%
3=Important	25.3%	29.4%	27.5%	31.8%	37.4%	24.0%	21.9%	32.5%	34.3%	30.4%
2=Not Very Important	9.1%	8.8%	10.1%	8.2%	7.2%	12.5%	14.8%	7.1%	6.1%	8.8%
1=Not Import At All	2.6%	8.8%	6.7%	2.1%	2.2%	3.1%	6.3%	7.1%	3.1%	4.4%

Q20. Capital Improvement Priorities: Major investments that are being made by the City are listed below. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important At All," please indicate how important you think it is for the City to continue to invest in the following projects: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q20g. Uptown (Downtown) improvements										
5=Extremely Important	43.9%	23.4%	29.2%	19.4%	15.5%	38.4%	32.3%	32.3%	18.1%	26.0%
4=Very Important	25.5%	35.5%	27.3%	29.9%	30.3%	29.3%	38.3%	20.3%	30.5%	29.4%
3=Important	21.7%	31.9%	30.5%	31.8%	34.5%	28.3%	15.8%	31.6%	34.2%	29.9%
2=Not Very Important	5.1%	4.3%	7.8%	15.4%	14.1%	2.0%	9.8%	5.7%	13.2%	9.6%
1=Not Import At All	3.8%	5.0%	5.2%	3.5%	5.6%	2.0%	3.8%	10.1%	4.0%	5.0%

Q21. Which TWO of the capital improvements listed above would you be most willing to pay an increase in taxes to support?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q21. Top choice										
A=Upgrades to public facilities	11.1%	15.9%	7.0%	12.9%	7.7%	9.4%	11.4%	16.7%	9.2%	10.9%
B=Improvements to parks & open space	5.3%	15.2%	10.2%	7.6%	4.5%	10.4%	13.6%	6.2%	7.0%	8.3%
C=Improvements to Police & Fire/ EMS facilities	23.4%	12.4%	23.6%	23.8%	22.4%	22.6%	25.0%	19.1%	20.0%	21.4%
D=Improvements to City's streets & sidewalks	3.5%	13.1%	14.6%	11.9%	10.9%	11.3%	7.1%	9.3%	12.4%	10.7%
E=Improvements to arts/cultural facilities	7.0%	4.1%	1.9%	1.0%	2.6%	0.0%	5.7%	0.0%	4.5%	3.2%
F=Availability of affordable housing	18.1%	1.4%	10.8%	6.2%	3.8%	8.5%	6.4%	8.0%	8.9%	8.2%
G=Uptown (Downtown) improvements	7.0%	11.7%	4.5%	3.3%	4.5%	11.3%	4.3%	11.1%	3.3%	5.9%
Z=None chosen	24.6%	26.2%	27.4%	33.3%	43.6%	26.4%	26.4%	29.6%	34.7%	31.4%

Q21. Which TWO of the capital improvements listed above would you be most willing to pay an increase in taxes to support?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q21. 2nd choice										
A=Upgrades to public facilities	11.7%	10.3%	17.8%	9.5%	7.7%	18.9%	13.6%	4.9%	11.0%	11.3%
B=Improvements to parks & open space	15.2%	11.0%	8.9%	7.1%	4.5%	14.2%	3.6%	14.2%	8.2%	9.3%
C=Improvements to Police & Fire/ EMS facilities	10.5%	6.9%	13.4%	13.8%	11.5%	15.1%	9.3%	11.1%	11.5%	11.4%
D=Improvements to City's streets & sidewalks	12.9%	10.3%	8.3%	11.4%	14.7%	6.6%	13.6%	10.5%	12.7%	11.5%
E=Improvements to arts/cultural facilities	2.9%	2.8%	3.8%	5.7%	4.5%	1.9%	5.7%	4.3%	4.0%	4.0%
F=Availability of affordable housing	5.8%	17.9%	8.3%	7.6%	3.8%	7.5%	5.7%	11.1%	8.7%	8.4%
G=Uptown (Downtown) improvements	14.0%	11.0%	7.0%	7.1%	3.8%	5.7%	19.3%	9.9%	5.4%	8.5%
Z=None chosen	26.9%	29.7%	32.5%	37.6%	49.4%	30.2%	29.3%	34.0%	38.5%	35.6%

Q21. Which TWO of the capital improvements listed above would you be most willing to pay an increase in taxes to support? (top 2)

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q21. Sum of top 2 choices										
A=Upgrades to public facilities	22.8%	26.2%	24.8%	22.4%	15.4%	28.3%	25.0%	21.6%	20.2%	22.2%
B=Improvements to parks & open space	20.5%	26.2%	19.1%	14.8%	9.0%	24.5%	17.1%	20.4%	15.3%	17.6%
C=Improvements to Police & Fire/ EMS facilities	33.9%	19.3%	36.9%	37.6%	34.0%	37.7%	34.3%	30.2%	31.5%	32.7%
D=Improvements to City's streets & sidewalks	16.4%	23.4%	22.9%	23.3%	25.6%	17.9%	20.7%	19.8%	25.1%	22.2%
E=Improvements to arts/cultural facilities	9.9%	6.9%	5.7%	6.7%	7.1%	1.9%	11.4%	4.3%	8.5%	7.2%
F=Availability of affordable housing	24.0%	19.3%	19.1%	13.8%	7.7%	16.0%	12.1%	19.1%	17.6%	16.6%
G=Uptown (Downtown) improvements	21.1%	22.8%	11.5%	10.5%	8.3%	17.0%	23.6%	21.0%	8.7%	14.5%
Z=None chosen	24.6%	26.2%	27.4%	33.3%	43.6%	26.4%	26.4%	29.6%	34.7%	31.4%

Q22. Additional Revenues: Using a scale of 1 to 5, where 5 means "Very Willing" and 1 means "Not Willing At All," please indicate how willing you would be to support a bond referendum (citizen vote to support the City borrowing money for capital improvements) or additional funding that would: (without "not provided")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q22a. Upgrade public facilities										
5=Very Willing	12.9%	7.1%	14.2%	12.6%	6.6%	16.5%	12.2%	8.2%	10.1%	11.0%
4=Willing	33.1%	51.4%	36.1%	28.0%	33.6%	41.7%	24.5%	37.1%	36.2%	35.4%
3=Not Sure	35.0%	27.1%	25.8%	34.3%	37.5%	32.0%	37.4%	35.2%	29.5%	32.0%
2=Not Willing	14.1%	8.6%	16.1%	14.0%	13.8%	3.9%	16.5%	10.7%	16.4%	13.6%
1=Not Will At All	4.9%	5.7%	7.7%	11.1%	8.6%	5.8%	9.4%	8.8%	7.7%	7.9%
Q22b. Improve existing parks & open spaces										
5=Very Willing	22.6%	11.9%	14.1%	8.8%	6.5%	23.1%	12.6%	8.1%	11.8%	12.7%
4=Willing	28.9%	48.3%	37.2%	28.8%	32.7%	34.6%	42.2%	43.8%	28.2%	34.4%
3=Not Sure	27.7%	21.7%	27.6%	29.8%	34.6%	27.9%	23.7%	25.0%	31.3%	28.3%
2=Not Willing	14.5%	11.9%	11.5%	24.4%	18.3%	12.5%	13.3%	11.3%	21.4%	16.8%
1=Not Will At All	6.3%	6.3%	9.6%	8.3%	7.8%	1.9%	8.1%	11.9%	7.2%	7.8%

Q22. Additional Revenues: Using a scale of 1 to 5, where 5 means "Very Willing" and 1 means "Not Willing At All," please indicate how willing you would be to support a bond referendum (citizen vote to support the City borrowing money for capital improvements) or additional funding that would: (without "not provided")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q22c. Develop new parks & open spaces										
5=Very Willing	20.8%	15.4%	16.0%	11.1%	6.6%	26.0%	17.8%	8.1%	11.8%	13.9%
4=Willing	26.4%	38.5%	25.0%	26.1%	30.5%	29.8%	27.4%	36.3%	26.0%	28.8%
3=Not Sure	31.4%	25.9%	31.4%	29.0%	33.8%	26.0%	31.1%	31.3%	30.6%	30.1%
2=Not Willing	13.2%	10.5%	17.3%	22.7%	19.9%	12.5%	14.8%	11.3%	21.9%	17.3%
1=Not Will At All	8.2%	9.8%	10.3%	11.1%	9.3%	5.8%	8.9%	13.1%	9.6%	9.9%
Q22d. Improve Police & Fire/EMS facilities										
5=Very Willing	23.9%	15.4%	21.8%	21.5%	17.6%	35.6%	22.3%	16.3%	17.6%	20.3%
4=Willing	41.7%	34.3%	40.4%	37.1%	49.0%	30.8%	40.3%	38.1%	42.9%	40.3%
3=Not Sure	25.8%	32.2%	20.5%	23.4%	22.9%	25.0%	27.3%	30.0%	21.9%	24.6%
2=Not Willing	6.1%	11.2%	9.0%	10.7%	6.5%	5.8%	2.9%	8.1%	11.8%	8.7%
1=Not Will At All	2.5%	7.0%	8.3%	7.3%	3.9%	2.9%	7.2%	7.5%	5.8%	6.1%

Q22. Additional Revenues: Using a scale of 1 to 5, where 5 means "Very Willing" and 1 means "Not Willing At All," please indicate how willing you would be to support a bond referendum (citizen vote to support the City borrowing money for capital improvements) or additional funding that would: (without "not provided")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q22e. Improve maintenance of streets & sidewalks

5=Very Willing	23.3%	12.6%	27.7%	18.8%	23.5%	24.0%	19.6%	11.1%	25.0%	21.2%
4=Willing	39.3%	47.6%	37.4%	43.3%	47.1%	42.3%	34.1%	53.1%	42.1%	42.9%
3=Not Sure	27.0%	24.5%	22.6%	21.6%	17.0%	27.9%	35.5%	21.0%	17.3%	22.4%
2=Not Willing	8.0%	8.4%	5.8%	9.1%	7.8%	2.9%	4.3%	8.0%	9.9%	7.9%
1=Not Will At All	2.5%	7.0%	6.5%	7.2%	4.6%	2.9%	6.5%	6.8%	5.8%	5.7%

Q22f. Improve Uptown (Downtown) Greenville

5=Very Willing	17.8%	12.8%	19.9%	11.8%	8.5%	26.5%	15.1%	13.8%	10.9%	14.0%
4=Willing	36.8%	43.3%	30.1%	26.0%	23.5%	36.3%	36.0%	25.6%	30.7%	31.3%
3=Not Sure	23.3%	23.4%	23.1%	29.4%	35.9%	26.5%	30.2%	31.3%	24.6%	27.0%
2=Not Willing	15.3%	12.1%	16.7%	18.6%	20.9%	5.9%	10.1%	15.6%	22.5%	17.1%
1=Not Will At All	6.7%	8.5%	10.3%	14.2%	11.1%	4.9%	8.6%	13.8%	11.4%	10.6%

Q22. Additional Revenues: Using a scale of 1 to 5, where 5 means "Very Willing" and 1 means "Not Willing At All," please indicate how willing you would be to support a bond referendum (citizen vote to support the City borrowing money for capital improvements) or additional funding that would: (without "not provided")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
						Less than 5 years	5-10 years	11-20 years	20+ years	
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	1	2	3	4	
Q22g. Provide affordable housing										
5=Very Willing	20.2%	29.4%	25.0%	17.9%	13.1%	26.0%	20.9%	16.7%	21.2%	20.7%
4=Willing	31.3%	10.5%	14.7%	21.3%	26.8%	23.1%	14.4%	19.1%	23.4%	21.1%
3=Not Sure	24.5%	24.5%	32.1%	34.8%	34.0%	26.9%	33.8%	33.3%	28.7%	30.3%
2=Not Willing	17.2%	20.3%	14.1%	12.6%	14.4%	17.3%	14.4%	14.2%	15.9%	15.6%
1=Not Will At All	6.7%	15.4%	14.1%	13.5%	11.8%	6.7%	16.5%	16.7%	10.8%	12.3%
Q22h. Increase enforcement of City codes										
5=Very Willing	12.3%	6.3%	10.9%	9.7%	11.8%	15.4%	7.9%	6.8%	11.1%	10.2%
4=Willing	25.8%	32.2%	32.1%	27.5%	32.7%	33.7%	23.0%	34.6%	28.7%	29.7%
3=Not Sure	42.3%	39.2%	28.8%	38.2%	36.6%	32.7%	50.4%	34.0%	35.2%	36.9%
2=Not Willing	13.5%	12.6%	19.9%	15.0%	13.7%	13.5%	10.1%	14.8%	17.6%	15.1%
1=Not Will At All	6.1%	9.8%	8.3%	9.7%	5.2%	4.8%	8.6%	9.9%	7.5%	8.1%

Q23. Funding for City Services: Using a scale of 1 to 5 where 5 means "spend much more" and 1 means "spend much less," please indicate what you think about the City's current level of funding for each of the City services listed below: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q23a. Upkeep of public areas										
5=Spend much more	14.8%	5.7%	14.3%	3.9%	3.4%	10.8%	6.6%	7.5%	8.6%	8.3%
4=Spend more	27.2%	24.8%	21.4%	21.7%	23.4%	32.4%	24.3%	26.3%	20.2%	23.6%
3=Spend about the same	53.1%	66.0%	57.1%	65.0%	71.7%	52.9%	66.2%	59.4%	64.4%	62.4%
2=Spend less	3.7%	3.5%	5.8%	8.9%	1.4%	3.9%	2.9%	5.6%	5.7%	4.9%
1=Spend much less	1.2%	0.0%	1.3%	0.5%	0.0%	0.0%	0.0%	1.3%	1.0%	0.7%
Q23b. Fire/EMS services										
5=Spend much more	16.7%	4.3%	11.0%	15.2%	13.2%	13.7%	11.4%	13.3%	12.2%	12.4%
4=Spend more	30.1%	34.0%	32.5%	36.3%	38.4%	37.3%	38.6%	33.5%	32.4%	34.4%
3=Spend about the same	49.4%	57.4%	50.6%	46.1%	48.3%	46.1%	50.0%	49.4%	51.1%	49.9%
2=Spend less	2.6%	4.3%	4.5%	2.5%	0.0%	2.9%	0.0%	2.5%	3.6%	2.7%
1=Spend much less	1.3%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	1.3%	0.7%	0.6%

Q23. Funding for City Services: Using a scale of 1 to 5 where 5 means "spend much more" and 1 means "spend much less," please indicate what you think about the City's current level of funding for each of the City services listed below: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q23c. Recreation & parks										
5=Spend much more	16.0%	8.5%	10.4%	5.9%	8.9%	19.4%	15.4%	2.5%	8.4%	9.9%
4=Spend more	42.0%	34.8%	33.1%	24.0%	17.8%	45.6%	33.8%	35.8%	22.9%	30.1%
3=Spend about the same	38.3%	51.1%	46.8%	56.9%	67.8%	30.1%	47.8%	52.2%	58.5%	51.9%
2=Spend less	2.5%	5.0%	6.5%	10.8%	4.8%	3.9%	2.2%	7.5%	7.9%	6.3%
1=Spend much less	1.2%	0.7%	3.2%	2.5%	0.7%	1.0%	0.7%	1.9%	2.5%	1.8%
Q23d. Maintenance of streets & sidewalks										
5=Spend much more	16.0%	13.5%	24.0%	13.6%	17.4%	20.4%	20.6%	11.9%	16.5%	16.8%
4=Spend more	43.2%	39.7%	40.9%	43.7%	55.0%	35.9%	35.3%	52.5%	46.7%	44.4%
3=Spend about the same	37.0%	45.4%	33.1%	39.3%	26.8%	41.7%	44.1%	34.4%	32.8%	36.4%
2=Spend less	2.5%	1.4%	0.6%	3.4%	0.7%	1.9%	0.0%	1.3%	2.7%	1.8%
1=Spend much less	1.2%	0.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.6%

Q23. Funding for City Services: Using a scale of 1 to 5 where 5 means "spend much more" and 1 means "spend much less," please indicate what you think about the City's current level of funding for each of the City services listed below: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q23e. Police services										
5=Spend much more	26.6%	19.9%	26.6%	27.0%	25.2%	25.5%	29.5%	21.3%	25.0%	25.1%
4=Spend more	32.3%	36.9%	38.3%	41.7%	43.0%	39.2%	40.2%	33.1%	40.0%	38.7%
3=Spend about the same	33.5%	40.4%	30.5%	27.0%	31.8%	30.4%	28.8%	41.3%	30.3%	32.0%
2=Spend less	5.1%	2.8%	2.6%	3.4%	0.0%	3.9%	1.5%	1.3%	3.6%	2.8%
1=Spend much less	2.5%	0.0%	1.9%	1.0%	0.0%	1.0%	0.0%	3.1%	1.0%	1.4%
Q23f. Enforcement of City codes										
5=Spend much more	13.9%	2.9%	10.4%	9.8%	9.4%	9.7%	8.3%	10.6%	9.1%	9.4%
4=Spend more	13.3%	13.9%	24.0%	23.4%	30.2%	18.4%	12.1%	24.4%	23.2%	21.1%
3=Spend about the same	60.1%	71.5%	53.9%	57.6%	53.7%	62.1%	73.5%	51.3%	56.7%	58.9%
2=Spend less	10.1%	9.5%	7.1%	7.8%	6.0%	9.7%	5.3%	8.8%	8.6%	8.2%
1=Spend much less	2.5%	2.2%	4.5%	1.5%	0.7%	0.0%	0.8%	5.0%	2.5%	2.5%

Q24. Strategic Planning: The City's major focus areas are listed below. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important At All,"   please indicate how important each of the City's focus areas are to you: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q24a. Economic development										
5=Extremely Important	45.4%	47.1%	36.9%	32.2%	32.7%	50.0%	44.3%	38.5%	32.5%	38.2%
4=Very Important	33.1%	39.3%	36.3%	34.1%	32.7%	29.8%	32.9%	36.6%	36.2%	34.8%
3=Important	18.4%	9.3%	23.6%	26.9%	28.8%	17.3%	20.0%	21.7%	24.5%	22.1%
2=Not Very Important	3.1%	3.6%	2.5%	5.8%	3.9%	1.0%	2.9%	2.5%	5.8%	4.1%
1=Not Import At All	0.0%	0.7%	0.6%	1.0%	2.0%	1.9%	0.0%	0.6%	1.0%	0.8%
Q24b. Infrastructure										
5=Extremely Important	35.0%	31.4%	30.1%	27.7%	29.8%	33.0%	37.7%	31.7%	26.8%	30.6%
4=Very Important	35.0%	32.9%	34.6%	42.7%	43.7%	36.9%	24.6%	34.2%	44.4%	37.9%
3=Important	26.4%	32.9%	32.1%	25.7%	25.2%	25.2%	36.2%	33.5%	24.4%	28.3%
2=Not Very Important	3.7%	2.9%	3.2%	3.4%	1.3%	3.9%	1.4%	0.6%	4.4%	3.0%
1=Not Import At All	0.0%	0.0%	0.0%	0.5%	0.0%	1.0%	0.0%	0.0%	0.0%	0.1%

Q24. Strategic Planning: The City's major focus areas are listed below. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important At All,"   please indicate how important each of the City's focus areas are to you: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q24c. Neighborhood preservation										
5=Extremely Important	31.0%	25.7%	28.8%	21.8%	34.0%	27.9%	25.9%	23.9%	29.9%	27.9%
4=Very Important	31.6%	29.3%	30.1%	32.0%	24.8%	21.2%	29.6%	35.2%	30.2%	29.7%
3=Important	32.9%	36.4%	28.8%	38.3%	35.3%	40.4%	36.3%	32.1%	33.3%	34.6%
2=Not Very Important	4.4%	8.6%	9.6%	6.8%	5.2%	9.6%	7.4%	8.2%	5.6%	6.9%
1=Not Import At All	0.0%	0.0%	2.6%	1.0%	0.7%	1.0%	0.7%	0.6%	1.0%	0.9%
Q24d. Parks & recreation/greenways										
5=Extremely Important	28.3%	22.9%	22.3%	15.7%	14.0%	28.2%	20.1%	28.4%	14.9%	20.4%
4=Very Important	35.8%	31.9%	35.0%	26.5%	34.0%	35.0%	38.1%	27.7%	31.6%	32.2%
3=Important	27.7%	38.9%	33.1%	43.6%	42.0%	27.2%	33.1%	31.6%	43.4%	37.3%
2=Not Very Important	8.2%	4.9%	5.7%	12.7%	8.7%	8.7%	7.9%	7.7%	9.2%	8.6%
1=Not Import At All	0.0%	1.4%	3.8%	1.5%	1.3%	1.0%	0.7%	4.5%	1.0%	1.6%

Q24. Strategic Planning: The City's major focus areas are listed below. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important At All,"   please indicate how important each of the City's focus areas are to you: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q24e. Public safety										
5=Extremely Important	55.8%	58.3%	66.2%	60.1%	59.1%	57.7%	65.0%	61.5%	58.0%	59.9%
4=Very Important	32.5%	27.8%	17.2%	25.5%	32.5%	26.9%	22.9%	21.1%	30.7%	27.0%
3=Important	9.2%	13.2%	13.4%	13.9%	8.4%	14.4%	12.1%	13.0%	10.6%	11.8%
2=Not Very Important	0.0%	0.7%	1.3%	0.0%	0.0%	0.0%	0.0%	0.6%	0.5%	0.4%
1=Not Import At All	2.5%	0.0%	1.9%	0.5%	0.0%	1.0%	0.0%	3.7%	0.2%	1.0%
Q24f. Public transportation										
5=Extremely Important	28.4%	13.9%	24.2%	15.5%	16.4%	24.0%	20.9%	19.4%	17.6%	19.5%
4=Very Important	24.7%	29.2%	26.1%	27.1%	28.3%	27.9%	23.7%	28.1%	27.2%	26.9%
3=Important	35.2%	37.5%	29.3%	41.5%	42.1%	29.8%	38.8%	35.0%	40.0%	37.4%
2=Not Very Important	4.9%	13.2%	16.6%	13.0%	10.5%	14.4%	8.6%	13.1%	11.8%	11.9%
1=Not Import At All	6.8%	6.3%	3.8%	2.9%	2.6%	3.8%	7.9%	4.4%	3.4%	4.4%

Q25. Overall Ratings of the City: Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the City of Greenville with regard to the following: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q25a. As a place to live										
5=Excellent	19.9%	10.3%	13.1%	20.2%	28.8%	17.9%	18.8%	14.8%	19.9%	18.6%
4=Good	45.2%	57.9%	59.5%	61.5%	53.2%	45.3%	52.2%	56.8%	59.8%	55.8%
3=Neutral	20.5%	19.3%	17.0%	9.6%	9.0%	18.9%	15.9%	21.0%	11.0%	14.8%
2=Below Average	7.8%	8.3%	7.2%	7.7%	8.3%	13.2%	11.6%	5.6%	5.7%	7.8%
1=Poor	6.6%	4.1%	3.3%	1.0%	0.6%	4.7%	1.4%	1.9%	3.6%	3.0%
Q25b. As a place to raise children										
5=Excellent	13.6%	13.6%	17.7%	19.6%	22.4%	17.8%	14.6%	18.2%	17.4%	17.4%
4=Good	39.5%	48.6%	41.8%	51.5%	51.0%	32.7%	34.6%	46.1%	55.4%	46.8%
3=Neutral	19.8%	20.7%	19.9%	17.0%	17.0%	21.8%	29.2%	18.2%	14.9%	18.8%
2=Below Average	17.3%	12.1%	14.2%	7.7%	5.4%	20.8%	15.4%	9.7%	7.6%	11.2%
1=Poor	9.9%	5.0%	6.4%	4.1%	4.1%	6.9%	6.2%	7.8%	4.8%	5.8%

Q25. Overall Ratings of the City: Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the City of Greenville with regard to the following: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q25c. As a place to work or build a business										
5=Excellent	10.6%	7.9%	13.7%	13.7%	24.3%	10.6%	11.0%	14.0%	15.3%	14.0%
4=Good	34.4%	41.7%	42.5%	52.9%	45.3%	48.1%	36.0%	41.4%	47.0%	43.9%
3=Neutral	31.3%	33.1%	30.1%	20.1%	22.3%	27.9%	36.0%	24.2%	24.5%	27.0%
2=Below Average	13.1%	10.8%	9.2%	9.3%	5.4%	8.7%	8.8%	13.4%	8.7%	9.5%
1=Poor	10.6%	6.5%	4.6%	3.9%	2.7%	4.8%	8.1%	7.0%	4.5%	5.6%
Q25d. As a place to retire										
5=Excellent	18.7%	8.9%	8.1%	15.6%	32.7%	18.0%	17.0%	13.0%	17.7%	16.9%
4=Good	22.6%	27.4%	33.8%	41.5%	37.8%	25.0%	24.4%	35.4%	38.2%	33.4%
3=Neutral	30.3%	28.1%	24.3%	16.6%	15.4%	30.0%	23.7%	20.5%	21.2%	22.4%
2=Below Average	14.2%	26.7%	21.6%	18.0%	7.7%	15.0%	21.5%	21.7%	15.0%	17.4%
1=Poor	14.2%	8.9%	12.2%	8.3%	6.4%	12.0%	13.3%	9.3%	8.0%	9.8%

Q25. Overall Ratings of the City: Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the City of Greenville with regard to the following: (without "don't know")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q25e. As a place to visit										
5=Excellent	14.2%	10.6%	12.5%	13.6%	21.2%	13.3%	14.5%	12.3%	14.9%	14.4%
4=Good	22.2%	25.4%	31.6%	35.0%	39.7%	28.6%	21.0%	31.5%	35.4%	31.1%
3=Neutral	22.2%	29.6%	26.3%	26.7%	21.2%	29.5%	27.5%	23.5%	24.4%	25.2%
2=Below Average	26.5%	22.5%	21.7%	17.5%	12.2%	16.2%	22.5%	27.2%	17.3%	19.9%
1=Poor	14.8%	12.0%	7.9%	7.3%	5.8%	12.4%	14.5%	5.6%	8.0%	9.5%

Q26. Approximately how many years have you lived in Greenville? (without "not provided")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q26. How many years have you lived in Greenville										
1=Less than 5 years	22.0%	16.1%	11.5%	10.0%	4.6%	100.0%	0.0%	0.0%	0.0%	12.7%
2=5-10 years	26.2%	25.9%	14.6%	9.5%	10.5%	0.0%	100.0%	0.0%	0.0%	16.8%
3=11-20 years	22.0%	28.0%	22.3%	14.3%	13.1%	0.0%	0.0%	100.0%	0.0%	19.4%
4=20+ years	29.8%	30.1%	51.6%	66.2%	71.9%	0.0%	0.0%	0.0%	100.0%	51.1%

Q27. What is your age? (without "not provided")

N=843

Q27. your age	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
1=Under 25 years	25.7%	0.0%	0.0%	0.0%	0.0%	3.8%	8.6%	8.0%	3.3%	5.2%
2=25-34 years	74.3%	0.0%	0.0%	0.0%	0.0%	31.1%	22.9%	14.8%	8.5%	15.1%
3=35-44 years	0.0%	100.0%	0.0%	0.0%	0.0%	21.7%	26.4%	24.7%	10.2%	17.3%
4=45-54 years	0.0%	0.0%	100.0%	0.0%	0.0%	17.0%	16.4%	21.6%	19.1%	18.7%
5=55-64 years	0.0%	0.0%	0.0%	100.0%	0.0%	19.8%	14.3%	18.5%	32.9%	25.0%
6=65-74 years	0.0%	0.0%	0.0%	0.0%	67.3%	3.8%	7.9%	9.9%	17.0%	12.5%
7=75+ years	0.0%	0.0%	0.0%	0.0%	32.7%	2.8%	3.6%	2.5%	9.0%	6.1%

Q28. Have you been a victim of a crime in the City of Greenville during the past year? (without "not provided")

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q28. Have you been a victim of a crime in Greenville during past year

1=Yes	21.2%	21.4%	11.5%	9.0%	9.0%	27.4%	20.1%	6.2%	12.0%	14.1%
2=No	78.8%	78.6%	88.5%	91.0%	91.0%	72.6%	79.9%	93.8%	88.0%	85.9%

Q29. What is your gender?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	

Q29. Your gender

1=Male	32.7%	49.7%	41.4%	49.0%	56.4%	34.0%	50.0%	42.6%	47.9%	45.8%
2=Female	67.3%	50.3%	58.6%	51.0%	43.6%	66.0%	50.0%	57.4%	52.1%	54.2%

Q30. Have you visited Uptown Greenville (Downtown) during the past year?

N=843

	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
Q30. Have you visited Uptown Greenville (Downtown) during past year										
1=Yes	82.1%	91.7%	81.5%	88.6%	81.9%	79.2%	85.7%	85.6%	85.6%	85.0%
2=No	17.9%	8.3%	18.5%	11.4%	18.1%	20.8%	14.3%	14.4%	14.4%	15.0%

Q31. Which of the following best describes your race/ethnicity?

N=843

Q31. Your race/ethnicity	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
1=Asian/Pacific Islander	2.9%	3.4%	1.3%	1.9%	1.9%	1.9%	2.9%	3.7%	1.2%	2.3%
2=White/Caucasian	42.1%	57.9%	47.8%	61.0%	71.8%	51.9%	54.3%	58.0%	57.5%	56.1%
3=American Indian/Eskimo	1.2%	0.0%	0.6%	0.0%	0.0%	0.9%	1.4%	0.0%	0.0%	0.4%
4=Black/African American	50.3%	32.4%	42.7%	34.8%	23.7%	40.6%	30.7%	35.8%	38.3%	36.8%
5=Hispanic/Latino/Spanish	2.3%	5.5%	6.4%	1.0%	0.6%	3.8%	10.7%	2.5%	0.5%	3.0%
6=Other	2.3%	0.0%	0.6%	0.5%	0.6%	2.8%	0.0%	1.2%	0.5%	0.8%
9=Not Provided	4.7%	2.1%	1.9%	1.4%	1.9%	0.9%	4.3%	1.9%	2.6%	2.6%

Q32. Would you say your total annual household income is:

N=843

Q32. Your total annual household income	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35 1	35 to 44 2	45 to 54 3	55 to 64 4	65+ 5	Less than 5 years 1	5-10 years 2	11-20 years 3	20+ years 4	
1=Under $30K	36.8%	21.4%	23.6%	21.9%	20.6%	31.1%	22.9%	28.4%	22.6%	24.8%
2=$30K to $59,999	23.4%	22.8%	23.6%	24.3%	27.7%	23.6%	30.0%	24.1%	22.8%	24.3%
3=$60K to $99,999	24.6%	24.8%	17.2%	23.3%	21.9%	21.7%	20.7%	18.5%	24.9%	22.3%
4=$100K+	13.5%	26.9%	32.5%	26.2%	21.3%	21.7%	24.3%	24.1%	24.0%	23.9%
9=Not provided	1.8%	4.1%	3.2%	4.3%	8.4%	1.9%	2.1%	4.9%	5.6%	4.6%

Zip code

N=843

Zip	Age of respondents					Q26. How many years have you lived in Greenville				Total
	Under 35	35 to 44	45 to 54	55 to 64	65+	Less than 5 years	5-10 years	11-20 years	20+ years	
27834	65.1%	59.4%	56.4%	49.5%	38.3%	61.3%	63.8%	50.6%	49.5%	53.6%
27858	34.9%	40.6%	43.6%	50.5%	61.7%	38.7%	36.2%	49.4%	50.5%	46.4%